



The Virtual Warehouse User Guide

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Introduction

About The Virtual Warehouse

The Virtual Warehouse is an ecommerce web site that allows you to check pricing and availability of stock at your wholesaler and for you to place electronic orders with them quickly and accurately.

The Virtual Warehouse may also be referred to as MIDaS (Motor Industry Data Services) or ESP2 (Electronic Stock and Pricing).

Product Compatibility

The following products are covered in this user guide:

- The Virtual Warehouse Version 2.3.06

About this User Guide

This user guide gets you started using the Virtual Warehouse and explains, in general terms, how to navigate around the various warehouse pages and how to order products.

The methods described in this user guide represent a standard setup and for this reason, you may find that some of the options explained in this user guide are not available to you, or may appear differently to those described.

Prerequisites

This user guide assumes that:

- You know how to use Internet Explorer

Further Information

This user guide contains all the information you need to know about using the Virtual Warehouse. If you require any assistance while working through this user guide then please contact Customer Services:

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Email: helpline@cam-systems.co.uk • Website: www.cam-systems.co.uk

How to use this User Guide

The following symbols may be used in this user guide.

Symbol	Explanation
---------------	--------------------



This symbol indicates a warning – important information that requires your attention.



This symbol indicates a note – something that will happen in specific circumstances, and may be unexpected.



This symbol indicates a tip – a hint that may provide a useful alternative or save you time.



Example symbol – indicates examples that you can modify.

The Virtual Warehouse Buttons and Symbols

Use this section as your "Quick Guide" to the buttons and symbols used in the Virtual Warehouse.

Page Buttons

These user interactive buttons are used to open pages.



Home

Clicking on this button will return you to the Home page.



Enquiry

Clicking on this button will open the Enquiry page.



Previous Orders

Clicking on this button will allow you to review and track your orders and invoices that you have made in the Virtual Warehouse.



Warehouse

Clicking on this button allows you to manage your warehouses.



Pricing

Clicking on this button allows you to create and use a retail price list. It can also be used to create further price lists to suit your requirements.



Account

Clicking on this button will allow you to access your account information. For your security your account information page is password protected.

Help



Help

Clicking on this button allows you to get help and support.

Refresh



Refresh

Clicking on this button will refresh the page that you are currently viewing.

Searching

These user interactive buttons are used to find product or vehicle information.



Find VRM

Clicking on this button on the Vehicle page will allow you to find tyre information on the Vehicle Registration Mark using DVLA Lookup that you have typed in to the VRM field.



View DriveRight

Clicking on this button on the Vehicle page will allow you to view tyre information on the vehicle that you have selected from the DriveRight Make and Model fields.



Search

Clicking on this button will allow you to search for products. All search results will be displayed on one page to a maximum of 200 results. This list can further be extended if there are more results. If this is the case you will be asked to click if you want to see them all.

Product Symbols

These symbols highlight products with special characteristics.



Run Flat

This symbol indicates that the product is a Run Flat tyre.



Extra Load

This symbol indicates that the product is rated to carry a higher load and therefore have a higher inflation pressure.



Winter Tyre

This symbol indicates that the product is a winter tyre.



Company Stock

This symbol indicates that the product is stocked and purchased directly from your wholesaler.



Hot Specials

This symbol indicates that the product is on special offer.

Tyre Labelling Product Symbols

These symbols are used with tyre labelling.



Fuel Efficiency

A measure of a tyre's rolling resistance, which has an impact on vehicle fuel efficiency. Rated from A (highest rating) to G (lowest rating).



Wet Grip

A measure of a tyre's braking ability on wet roads. Wet grip is rated from A (highest rating) to F (lowest rating).



Noise

A measure of the external noise generated by a tyre in decibels. The sound waves indicate the noise class of the tyre. Rated from 1 (quiet) to 3 (loudest).

Product Filtering Buttons

These user interactive buttons are used to add products to your favourites list and to filter products by description.



Toggle Favourite Status

Clicking on this button will add the product to your favourites list.



Favourite Product

A product that you have added to your favourites will display this Button. Clicking on this button will remove the product from your favourites list.



Clear Filter

This symbol indicates that you are viewing all stocked products and are not filtering your products by Manufacturer, Tyre Type, Load Index or Pattern.



Filter Applied

This button indicates that you have filtered your products by Manufacturer, Tyre Type, Load Index or Pattern. Clicking on this button will remove all your filters and display all stocked products.

Product Page Viewing Buttons

These user interactive buttons are used to move through pages of products.



First Page

Clicking on this button will move you to the first page in a product list.



Last Page

Clicking on this button will to move you to the last page in a product list.



Page Forwards

Clicking on this button will move you forward one page in a product list.



Page Backwards

Clicking on this button will move you back one page in a product list.



Page Number

Clicking on a page number will move you to that page in a product list.

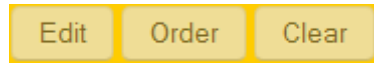


Page Refresh

Clicking on a page refresh will reload the page.

Shopping Cart

This symbol is your shopping cart.



The shopping cart contains products that you have selected.

Getting Started

This section gets you started using the Virtual Warehouse.

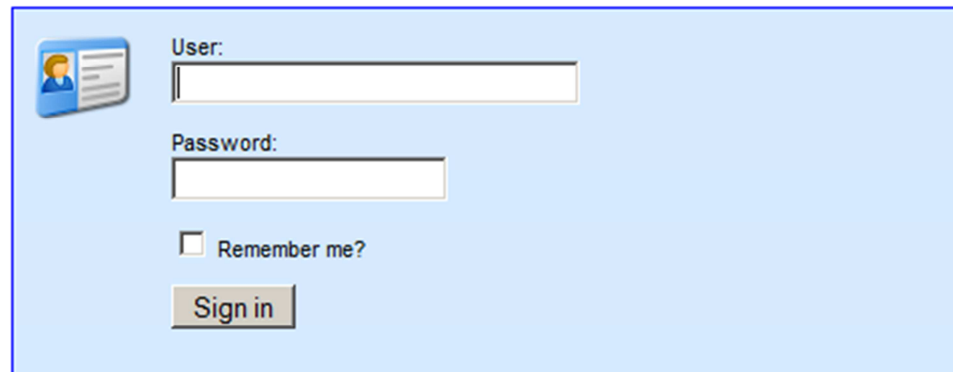
Login

1. Use this link to open the Virtual Warehouse in Internet Explorer:

<https://esp.thevirtualwarehouse.co.uk>

2. You will now be asked to sign in. Type in your User Name and Password and click on the Sign In button. Your User Name and Password will have already been set up by CAM Systems Limited. Click on **Remember me?** if you want the Virtual Warehouse to retain your signing in details.

sign in



The screenshot shows a sign-in form with a light blue background. On the left is a small icon of a person's head and shoulders. To the right of the icon are two text input fields. The first is labeled 'User:' and the second is labeled 'Password:'. Below the password field is a checkbox labeled 'Remember me?'. At the bottom of the form is a button labeled 'Sign in'.

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Figure 1

Navigating around the Virtual Warehouse

A general view of the Virtual Warehouse main page is illustrated here in figure 2.

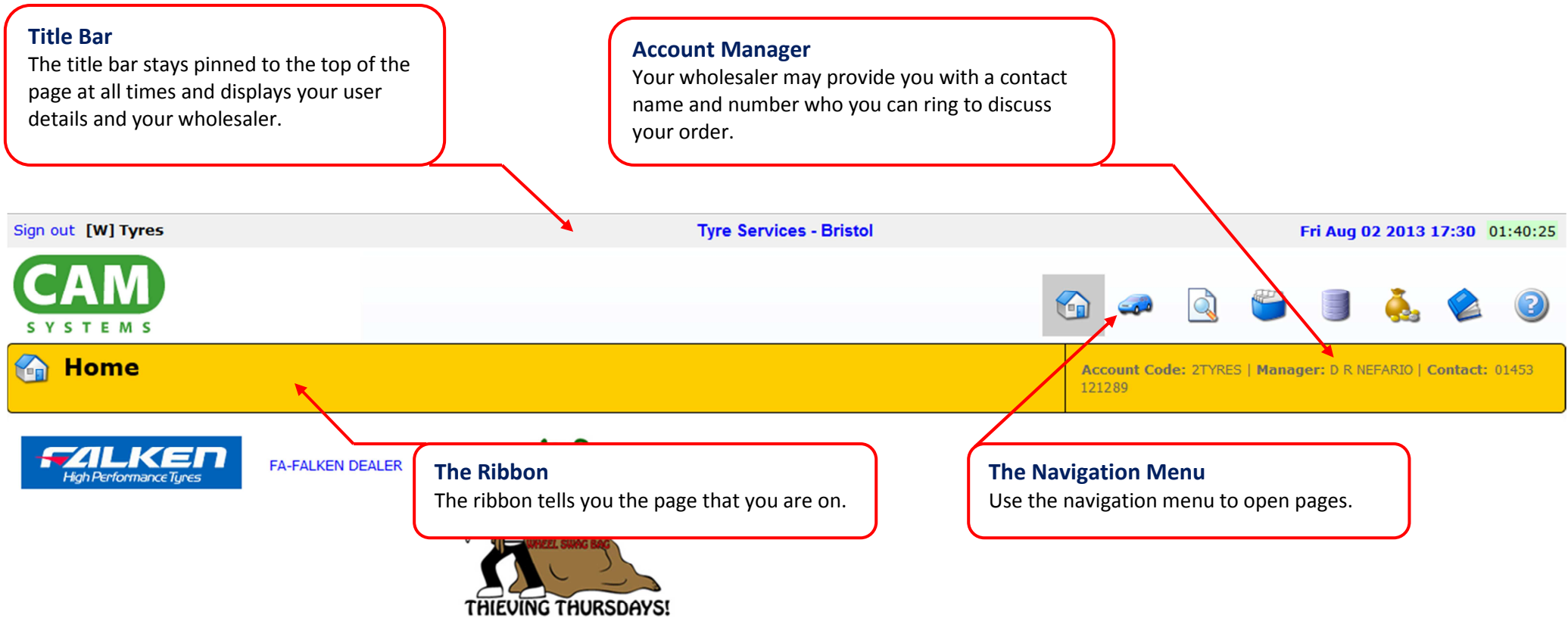
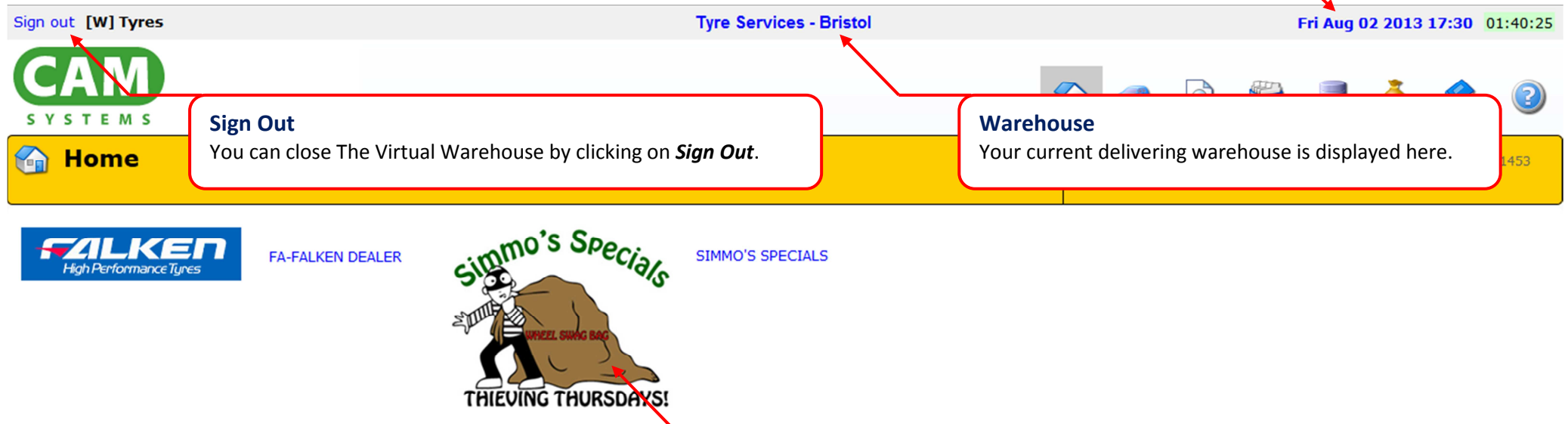


Figure 2

Other Features

Other notable features are illustrated here in figure 3.

Next Delivery Cut – off Time
If your wholesaler offers a delivery service and your order is placed before the specified *cut – off* time shown then you will receive your order from the warehouse shown to the right on their next scheduled delivery.



The screenshot shows a web interface for 'Tyres' with a yellow header bar. On the left, there is a 'CAM SYSTEMS' logo and a 'Home' button. The main navigation area includes 'Sign out [W] Tyres', 'Tyre Services - Bristol', and a date/time display 'Fri Aug 02 2013 17:30 01:40:25'. Below the header, there are logos for 'FALKEN High Performance Tyres FA-FALKEN DEALER' and 'Simmo's Specials SIMMO'S SPECIALS'. The 'Simmo's Specials' logo features a cartoon thief with a sack labeled 'WHEEL SWAG BAG' and the text 'THIEVING THURSDAYS!'. A navigation bar at the bottom contains icons for home, search, and help.

Sign Out
You can close The Virtual Warehouse by clicking on **Sign Out**.

Warehouse
Your current delivering warehouse is displayed here.

Supplier Trade Lists
Your home page may display supplier trade lists that have been setup for you by your supplier. Clicking on the logo here will open the trade list in the **Enquiry** page.

Figure 3

Tool Tips

A Tool Tip is a handy snippet of information which is displayed to you when you hover over some features or buttons. An example of the **Home** button tool tip is illustrated here in figure 4.

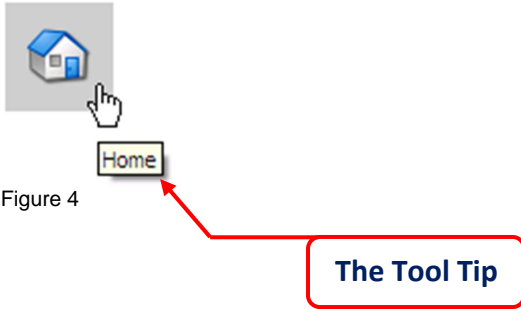


Figure 4

The Status Bar

When flicking through pages or searching for products you may see a status indicator appear at the top of the page. This indicator will flash dark blue to indicate progress as the page loads.

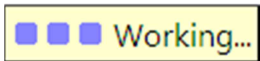


Figure 5

Ordering Products

This section introduces you to the Enquiry page and takes you through the ordering process to order a 205/65R15 tyre.



All prices and stock quantities, user and warehouse names used in this user guide are fictitious. Any resemblance to actual entities is coincidental.

Order Cut Off and Van Runs Times

If your wholesaler offers a delivery service and your order is placed before the specified **cut off time** shown, and the items that you are ordering are in stock, then you will receive your order from the warehouse shown on their next scheduled delivery.

Tyre Services - Bristol

Fri Aug 02 2013 14:30 01:35:16

Figure 6

The countdown timer with green background behind black text indicates the time remaining in hours, minutes and seconds for you to submit your order. When the countdown timer indicates a time period of 30 minutes or the less, the green background will turn red, warning you that your order cut off time is approaching.

Tyre Services - Bristol

Fri Aug 02 2013 14:30 00:21:07

Figure 7

Van Run Delivery Schedule Link

When the countdown timer expires, the next delivery cut off time will roll over to the next available delivery time provided by your wholesaler and the countdown timer will be restarted. You can view your van runs by clicking on the blue "Date and Time" text to open the Delivery Schedule window. To close this window click **X**.

Delivery Schedule		
Van Runs		
Trunk Runs		
Name	Supplier	Order Before
BRISTOL NORTH M5	Tyre Services	02 Aug 14:30 PM
BRISTOL SATURDAY AM RUN	Tyre Services	02 Aug 17:30 PM
GLOUCESTER SOUTH	Tyre Services	03 Aug 10:00 AM

Figure 8

Making an Order

1. Start by clicking on the **Enquiry** button from the Navigation Menu to open the Enquiry page.



Figure 9

The Enquiry Button

A general view of the **Enquiry** page is illustrated here in figure 10.

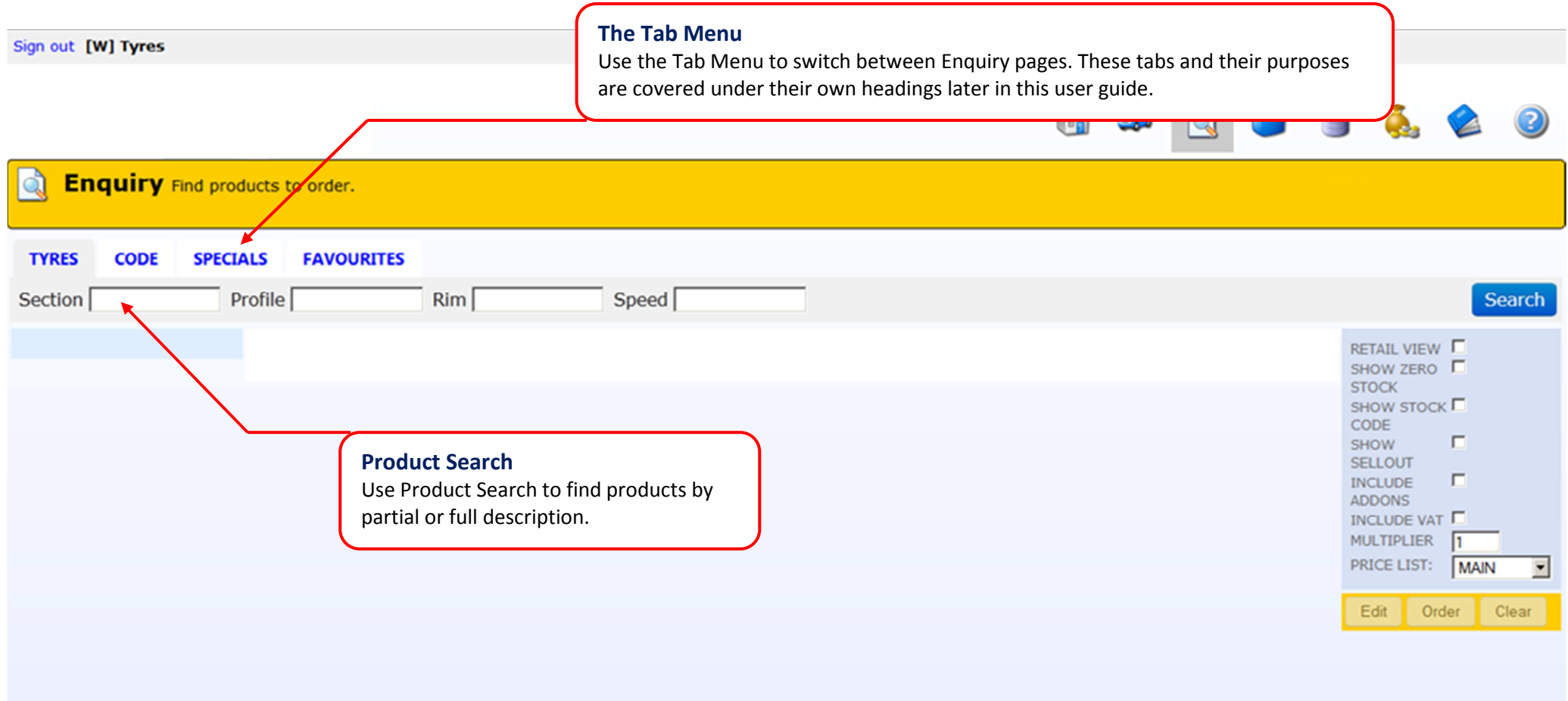


Figure 10

Searching for Products



The Virtual Warehouse uses the same stock codes that are used in CAMEO.

You can search for products to order by their attributes (Section, Profile, Rim or Speed) or by full CAMEO part number; the other search options are covered later in this user guide.

2. Start by selecting the **Tyres** tab on the Enquiry page, and then type 205 in the **Section** field, 65 in the **Profile** field and 15 in the **Rim** field. These fields are illustrated here in figure 11. When you have completed these three fields, click on the **Search** button or press the Enter key on you keyboard to start your search.

The screenshot shows the 'Enquiry' page with a yellow header bar containing the text 'Enquiry Find products to order.' Below the header are four tabs: 'TYRES', 'CODE', 'SPECIALS', and 'FAVOURITES'. The 'TYRES' tab is selected. Below the tabs are four input fields: 'Section' with the value '205', 'Profile' with the value '65', 'Rim' with the value '15', and 'Speed' which is empty. To the right of these fields is a blue 'Search' button. A red box labeled 'The Search Button' is drawn around the 'Search' button, with a red arrow pointing to it. Below the input fields, a red box labeled 'The Product Search Fields' is drawn around the 'Section', 'Profile', and 'Rim' fields, with a red arrow pointing to the 'Section' field. On the right side of the page, there is a list of checkboxes for various options: 'RETAIL VIEW', 'SHOW ZERO', 'STOCK', 'SHOW STOCK CODE', 'SHOW SELLOUT', 'INCLUDE ADDONS', 'INCLUDE VAT', 'MULTIPLIER' (with a value of '1'), and 'PRICE LIST' (with a dropdown menu set to 'MAIN'). At the bottom right of this list are three buttons: 'Edit', 'Order', and 'Clear'.

Figure 11

3. The **Enquiry** page will now refresh and load. This may take a few seconds. A general view of the Enquiry page is illustrated here in figure 12.

Default and Company Columns

If your wholesaler has more than one warehouse then the **Default** column shows the product quantity stocked by your wholesaler at your local warehouse. The **Company** column shows the total product quantity stocked by your wholesaler at all their warehouses.

Cost

The cost column shows the price you will pay for your product.

Product List

The Product List tells you what products are available from your warehouse.

The Cart

The Cart tells you about the products you have placed in your shopping cart.

Section
Profile
Rim
Speed
Search

	Product				Default	Company	Cost	Cart
Tyre Type Asymmetrical (4) Directional (2) Normal (42) Run Flat Run Flat - No (48) Extra Load Extra Load - No (46) Extra Load - Yes (2) Groups	205/65R15 CARBON CS307 94H	C	C	71	+50	+50↓	£26.95	<input type="text"/>
	205/65R15 RAPID P309 94H	C	B	71	2	3↓	£27.95	<input type="text"/>
	205/65R15 AOTELI P307 94H				7	16↓	£27.95	<input type="text"/>
	205/65R15 THREE A P306 94H	C	B	71	26	+50↓	£27.95	<input type="text"/>
	205/65R15 AUTOGRIP P308 94V	C	C	71	10	+50↓	£29.95	<input type="text"/>
	205/65R15 THREE A P306 94V	C	C	70		6↓	£29.95	<input type="text"/>
	205/65R15 OVATION VI602 94V	F	C	71	24	+50↓	£29.95	<input type="text"/>
	205/65R15 AUTOGRIP P308 94V				10	+50↓	£31.50	<input type="text"/>
	205/65R15 RUNWAY 816 94V				32	+50↓	£31.95	<input type="text"/>
	205/65R15 RUNWAY 816 94V					5↓	£34.75	<input type="text"/>

RETAIL VIEW
SHOW ZERO
STOCK
SHOW STOCK
CODE
SHOW SELLOUT
INCLUDE ADDONS
INCLUDE VAT
MULTIPLIER
PRICE LIST:

Edit
Order
Clear

Stock Quantity Information

4. The stock quantity that is held by your wholesaler at your local warehouse is displayed in the **Default** column with the **Company** column showing the total product quantity stocked by your wholesaler at all their warehouses. Clicking on a green **Stock Location Arrow** against a stock line will show you where your wholesaler is holding their stock and figure 13 below illustrates that while + 50 205/65R15 CARBON CS307 94H tyres are available from your local warehouse, other warehouses are holding similar quantities. A "+ 50" indicates that the quantities held by your wholesaler are greater than the stock value shown. To close this view click on the blue **Stock Location Arrow**.

TYRES		CODE	SPECIALS	FAVOURITES				Section	Profile	Rim	Speed	Search
Tyre Type		Product			Default	Company	Cost	Cart	RETAIL VIEW <input type="checkbox"/> SHOW ZERO <input type="checkbox"/> STOCK <input type="checkbox"/> SHOW STOCK <input type="checkbox"/> CODE <input type="checkbox"/> SHOW <input type="checkbox"/> SELLOUT <input type="checkbox"/> INCLUDE <input type="checkbox"/> ADDONS <input type="checkbox"/> INCLUDE VAT <input type="checkbox"/> MULTIPLIER <input type="text" value="1"/> PRICE LIST: <input type="text" value="MAIN"/>			
Asymmetrical (4)	205/65R15 CARBON CS307 94H		C C 71	+50	+50	£26.95	<input type="checkbox"/>	Edit Order Clear				
Directional (2)	Tyre Services - Bristol			+50			<input type="checkbox"/>					
Normal (42)	Tyre Services - Gloucester			+50			<input type="checkbox"/>					
Run Flat	Tyre Services - Warwick			+50			<input type="checkbox"/>					
Run Flat - No (48)	205/65R15 RAPID P309 94H		C B 71	2	3	£27.95	<input type="checkbox"/>					
Extra Load	205/65R15 AOTELI P307 94H			7	16	£27.95	<input type="checkbox"/>					
Extra Load - No (46)	205/65R15 THREE A P306 94H		C C 71	26	+50	£27.95	<input type="checkbox"/>					
Extra Load - Yes (2)	205/65R15 AUTOGRIP P308 94V		C C 71	10	+50	£29.95	<input type="checkbox"/>					
Groups	205/65R15 THREE A P306 94V		C C 70		6	£29.95	<input type="checkbox"/>					
	205/65R15 OVATION VI682 94V		E C 71	24	+50	£29.95	<input type="checkbox"/>					

Figure 13

Zero Stock

Products that do not show a quantity are out of stock from your local warehouse but may be available from another warehouse.

Cost Price

Adding Products to your Cart

5. Enter a quantity of 1 against a 205/65R15 tyre in the **Cart** field and then press **Enter** on your keyboard to add the product to your shopping cart. You can also add multiple products to your cart by entering a quantity for other stock lines and the Virtual Warehouse will automatically add those products to your cart. You will however have to press **Enter** on the very last product you select to complete and update your cart.

To remove a product completely click on the **Quantity** field and remove the quantity value by entering a quantity of zero followed by pressing the **Enter** key on your keyboard.

Section Profile Rim Speed

Tyre Type	Product				Default	Company	Cost	Cart
Asymmetrical (4)	205/65R15 CARBON CS307 94H	C	C	71	+50	+50↓	£26.95	<input type="text" value="1"/>
Directional (2)	205/65R15 RAPID P309 94H	C	B	71	2	3↓	£27.95	<input type="text"/>
Normal (42)	205/65R15 AOTELI P307 94H				7	16↓	£27.95	<input type="text"/>
Run Flat	205/65R15 THREE A P306 94H	C	B	71	26	+50↓	£27.95	<input type="text"/>
	205/65R15 AUTOGRIP P308 94V	C	C	71	10	+50↓	£28.95	<input type="text"/>
Run Flat - No (48)	205/65R15 THREE A P306 94V	C	C	70		6↓	£29.95	<input type="text"/>
Extra Load	205/65R15 OVATION VI682 94V	E	C	71	24	+50↓	£29.95	<input type="text"/>
Extra Load - No (46)	205/65R15 AUTOGRIP P308 94H	C	C	71	10	+50↓	£31.50	<input type="text"/>
Extra Load - Yes (2)	205/65R15 RUNWAY 816 94H	F	C	69	32	+50↓	£31.95	<input type="text"/>
Groups	205/65R15 RUNWAY 816 94V					5↓	£34.75	<input type="text"/>

RETAIL VIEW
 SHOW ZERO
 STOCK
 SHOW STOCK
 CODE
 SHOW SELLOUT
 INCLUDE ADDONS
 INCLUDE VAT
 MULTIPLIER
 PRICE LIST:

Quantity Field
 Enter the quantity you require here and then press **Enter** on your keyboard.

Figure 14

Viewing your Cart

- After a few seconds the page will refresh and your tyre will appear in your cart.

TYRES		CODE	SPECIALS	FAVOURITES					Search
Section		205	Profile	65	Rim	15	Speed		
Tyre Type	Product				Default	Company	Cost	Cart	
Asymmetrical (4)	205/65R15 CARBON CS307 94H	C	C	71	+50	+50	£26.95	1	RETAIL VIEW <input type="checkbox"/>
Directional (2)	205/65R15 RAPID P309 94H	C	B	71	2	3	£27.95		SHOW ZERO STOCK <input type="checkbox"/>
Normal (42)	205/65R15 AOTELI P307 94H				7	16	£27.95		SHOW STOCK CODE <input type="checkbox"/>
Run Flat	205/65R15 THREE A P306 94H	C	B	71	26	+50	£27.95		SHOW SELLOUT <input type="checkbox"/>
Run Flat - No (48)	205/65R15 AUTOGRIP P308 94V	C	C	71	10	+50	£29.95		INCLUDE ADDONS <input type="checkbox"/>
Extra Load	205/65R15 THREE A P306 94V	C	C	70		6	£29.95		INCLUDE VAT <input type="checkbox"/>
Extra Load - No (46)	205/65R15 OVATION VI682 94V	E	C	71	24	+50	£29.95		MULTIPLIER <input type="text" value="1"/>
Extra Load - Yes (2)	205/65R15 AUTOGRIP P308 94H	C	C	71	10	+50	£31.50		PRICE LIST: <input type="text" value="MAIN"/>
Groups	205/65R15 RUNWAY 816 94V	F	C	69	32	+50	£31.95		<input type="button" value="Edit"/> <input type="button" value="Order"/> <input type="button" value="Clear"/>
Car Radial (37)	205/65R15 RUNWAY 816 94V	F	C	69		5	£34.75		2056515HBUCAR307
Car Winter Radial (2)	205/65R15 GT CHAMPIRO VP1 94H	E	C	71	+50	+50	£35.50		205/65R15 CARBON 1
	205/65R15 KUMHO KH17 94H	C	C	73	26	+50	£37.95		CS307 94H 26.95
	205/65R15 GT CHAMPIRO 228 94V	E	B	70	4	16	£38.75		

Figure 15

The Cart

Product placed in your shopping cart.

Editing your Cart

This section shows you how to remove or edit products that are in your shopping cart.

- To remove all products from the cart click on the **Clear** button. If you want to only remove one or two items from your cart then use the **Edit** option.

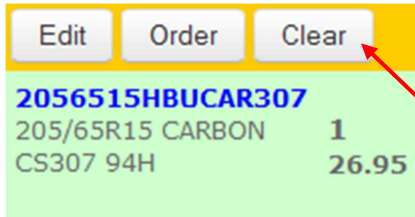


Figure 16

Clear

Click on the **Clear** button to remove all products from your shopping cart. Use the **Edit** button to remove only a few products from your shopping cart.

- Click on the **OK** button to confirm that you want to clear your shopping cart.

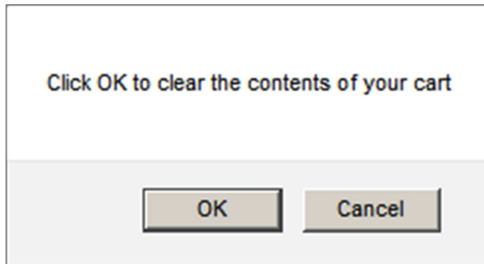


Figure 17

9. To edit products in your shopping cart click on the cart **Edit** button.

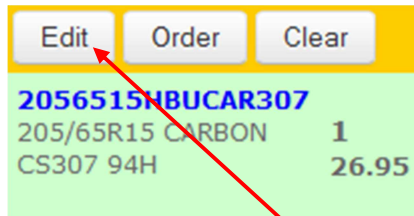


Figure 18

Edit

Click on the **Edit** button to change the products in your shopping cart.

10. You can increase the quantity by typing in the new value. To remove a product completely click on the **Quantity** field and remove the quantity value by entering a quantity of zero followed by pressing the **Enter** key on your keyboard.

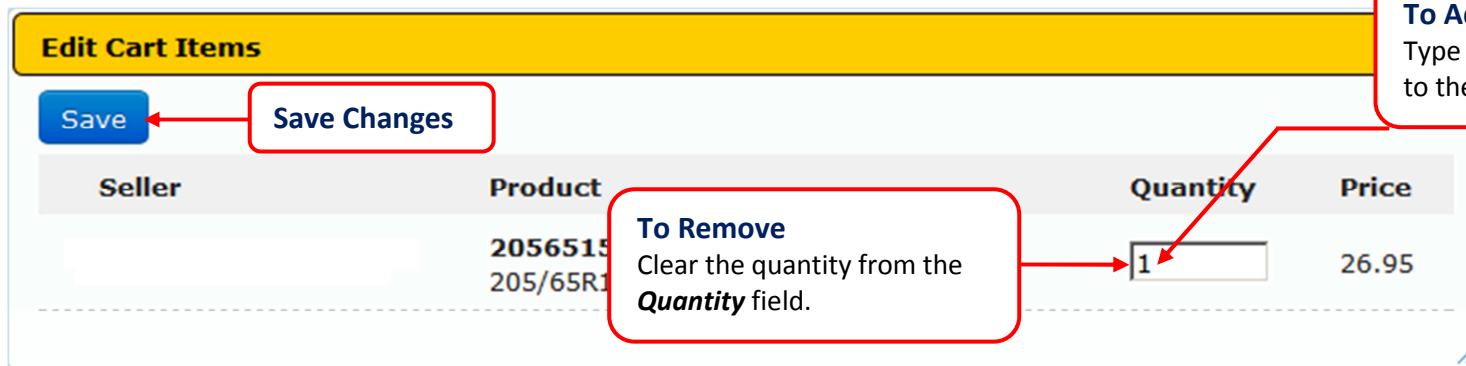


Figure 19

11. To save the changes you have made click on the **Save** button and you will return to the cart summary page.

Placing your Order

12. Now click on the **Order** button from the cart menu to proceed to the checkout.

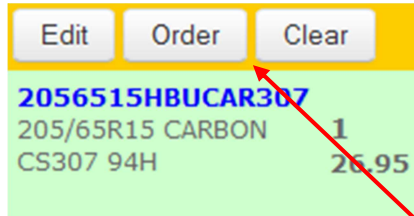
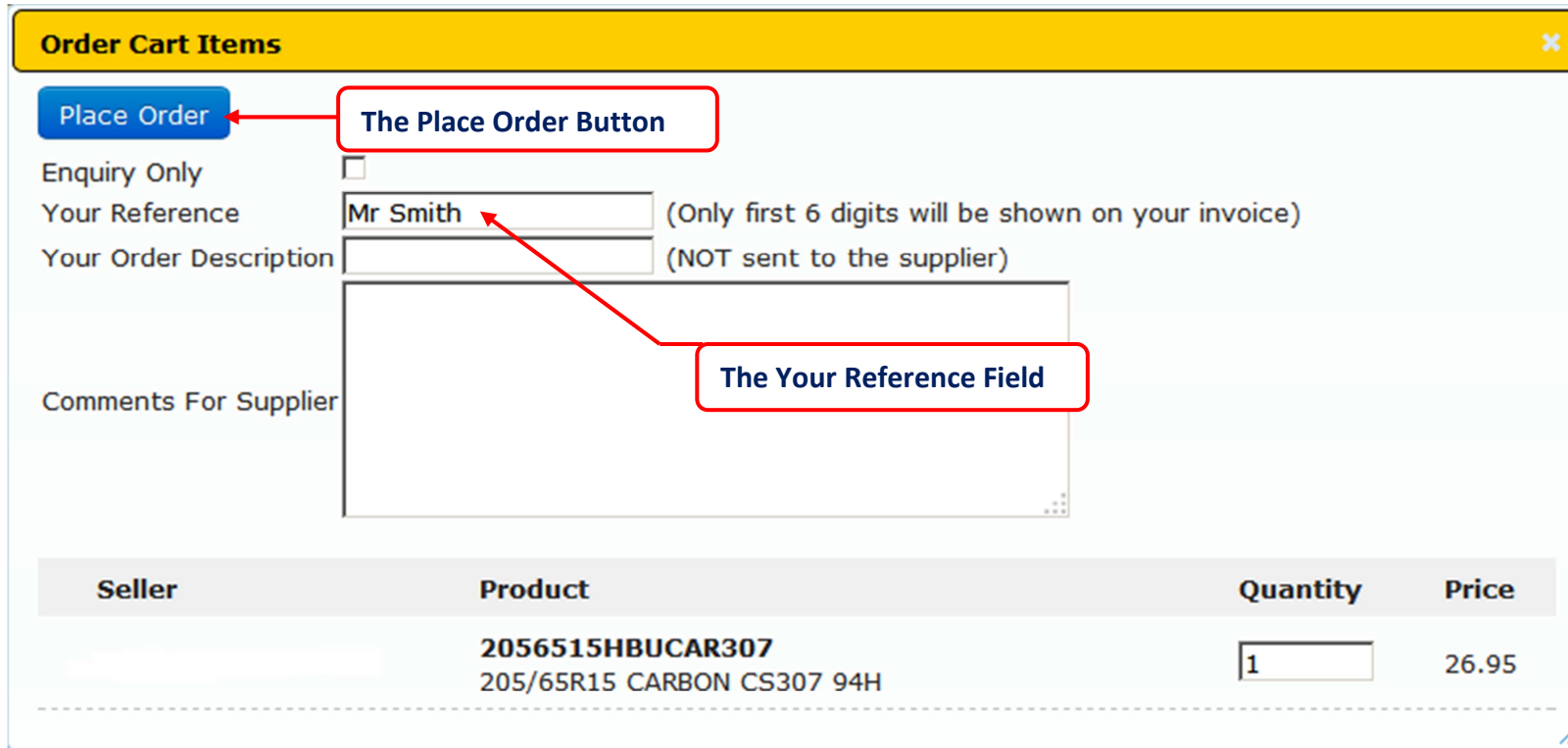


Figure 20

Order

Click on the **Order** button to order the products in your shopping cart.

13. Enter a reference number for your order in the **Your Reference** field and if required a description of your order in the **Your Order Description** field. You can also increase or decrease your order quantity by typing in the new value.



Order Cart Items [X]

Place Order ← **The Place Order Button**

Enquiry Only

Your Reference (Only first 6 digits will be shown on your invoice)

Your Order Description (NOT sent to the supplier)

Comments For Supplier

The Your Reference Field

Seller	Product	Quantity	Price
	2056515HBUCAR307 205/65R15 CARBON CS307 94H	<input type="text" value="1"/>	26.95

Figure 21

14. And the final step is to confirm your order at the checkout by clicking on the **Place Order** button.

Order Enquiry Option

Your wholesaler may offer an order enquiry option that will allow you to ask a question about the order you want to place. Enter the message you want to ask in the **Comment for Supplier** field, tick the **Enquiry Only** box and click on the **Place order** button. Your wholesaler will respond to your enquiry.

Order Cart Items ✕

Place Order

Enquiry Only **Enquiry Only Option**

Your Reference (Only first 6 digits will be shown on your invoice)

Your Order Description (NOT sent to the supplier)

Comments For Supplier **Enter Your Message Here**

Seller	Product	Quantity	Price
	2056515HBUCAR307 205/65R15 CARBON CS307 94H	1	26.95

Figure 22

Reviewing Order History

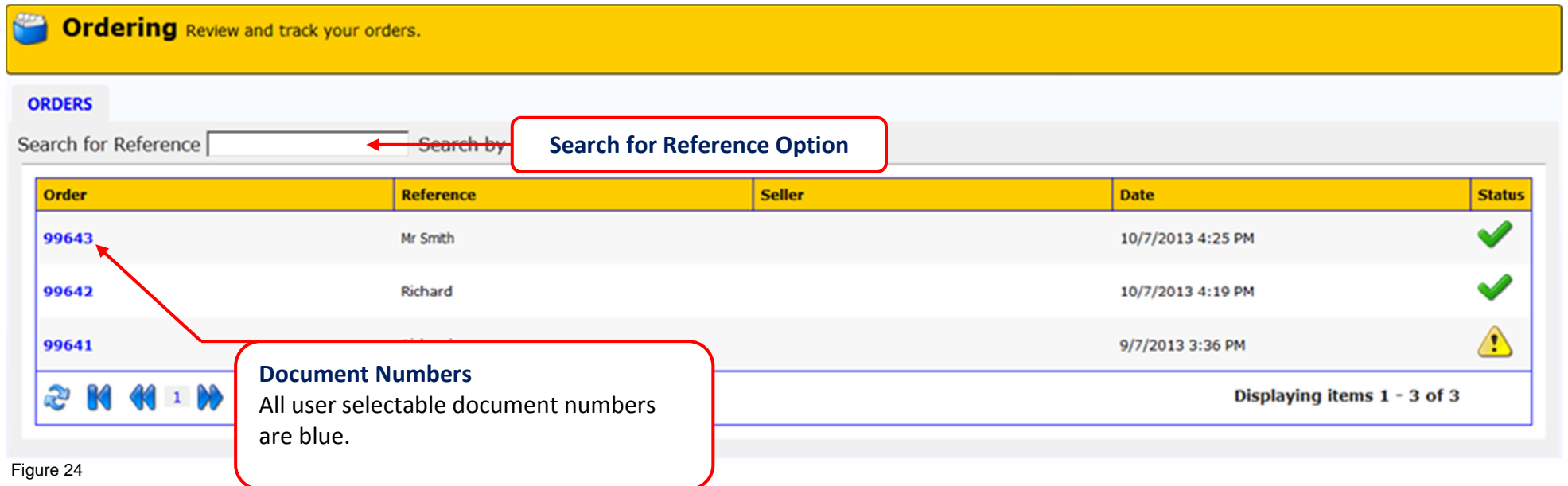
This section shows you how to look at your order history by using the Ordering page.

1. Start by clicking on the **Previous Orders** button from the Navigation menu to open the Ordering page.



Figure 23

2. The Ordering page will display the orders that you have sent to your wholesaler. Either search by typing in a reference number or select the document number from the list. Clicking on the document number will open the document in a separate window.



Ordering Review and track your orders.

ORDERS

Search for Reference Search by **Search for Reference Option**

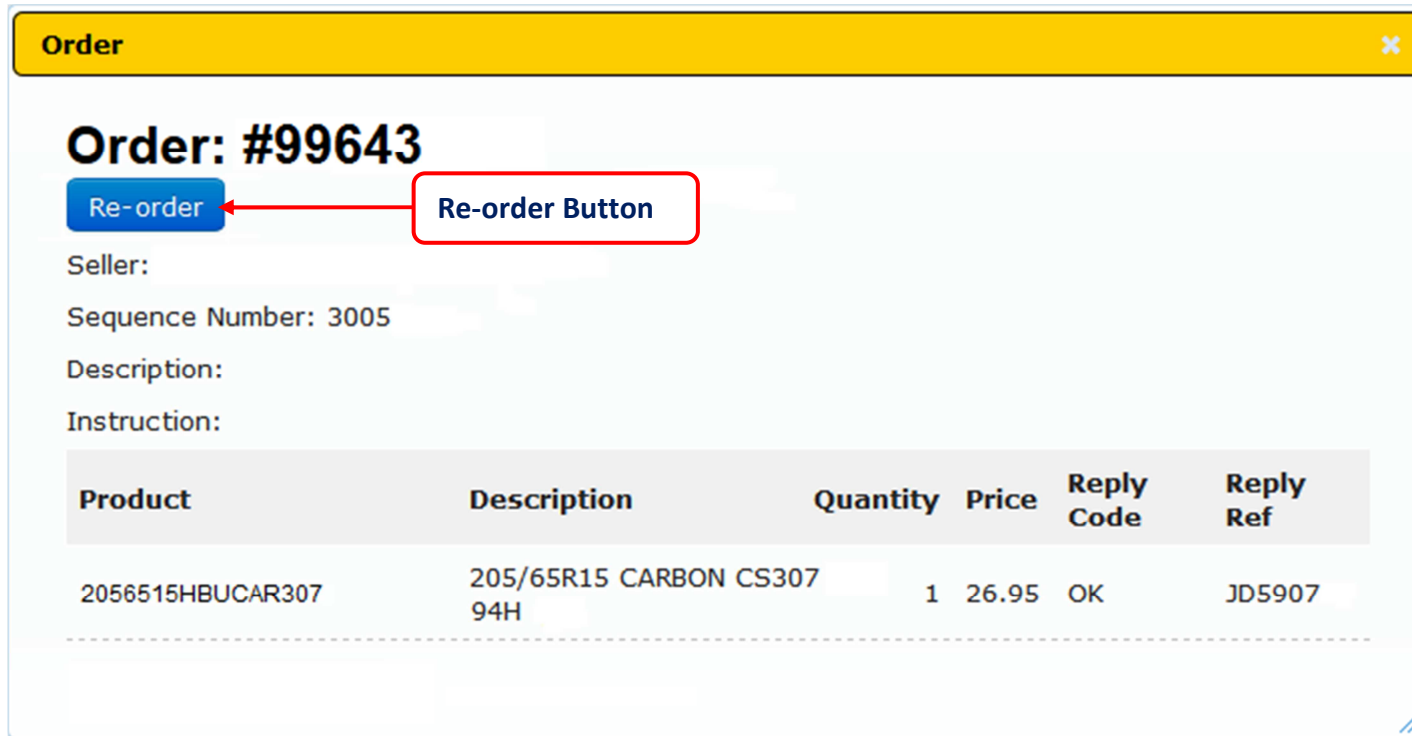
Order	Reference	Seller	Date	Status
99643	Mr Smith		10/7/2013 4:25 PM	✓
99642	Richard		10/7/2013 4:19 PM	✓
99641			9/7/2013 3:36 PM	⚠

Document Numbers
All user selectable document numbers are blue.

Displaying items 1 - 3 of 3

Figure 24

3. A typical order listing the products that you have ordered is illustrated here in figure 25. For speed and ease of use, a **Re-order** button allows you to place the same order again.



The screenshot shows a window titled "Order" with a yellow header bar. Below the header, the order number "#99643" is displayed in large bold text. A blue "Re-order" button is visible, with a red box and arrow pointing to it labeled "Re-order Button". Below the button, the following fields are shown: "Seller:", "Sequence Number: 3005", "Description:", and "Instruction:". A table with the following columns is displayed: Product, Description, Quantity, Price, Reply Code, and Reply Ref. The table contains one row of data.

Product	Description	Quantity	Price	Reply Code	Reply Ref
2056515HBUCAR307	205/65R15 CARBON CS307 94H	1	26.95	OK	JD5907

Figure 25

Automated Order Status

The **Previous Order** icon on the Navigation bar will change to reflect the status of your orders.

1. When logging in to the Virtual Warehouse the **Previous Order** icon will display the carousel image while gathering information from your wholesaler as illustrated here in figure 26.



Figure 26

2. If the Previous Order icon displays the normal previous order symbol as illustrated here in figure 27 then all orders that you have placed have been fulfilled.



Figure 27

3. If the **Previous Order** icon changes to an exclamation symbol as illustrated here in figure 28, this indicates that a previous order has an issue, for example that a stock line is out of stock. Clicking on the symbol will take you to the previous order page to allow you to review the order with an issue.



Figure 28

- Find the order with the corresponding icon and click on the order number to open the order.

ORDERS

Search for Reference Search by date

Order	Reference	Seller	Date	Status
99643	Mr Smith		10/7/2013 4:19 PM	
99642	Richard		10/7/2013 4:19 PM	
99641	Richard		9/7/2013 3:36 PM	

Order Issue Symbol

Items 3 - 3 of 3

Figure 29

- Review the reason for the order issue and act accordingly.

Product	Description	Quantity	Price	Reply Code	Reply Ref
2056515HBUCAR307	205/65R15 CARBON CS307 94H	1	26.95	Insufficient Stock	JD5907

Figure 30

Order Issue Reason

6. If the Previous Order icon changes to a stop symbol as illustrated here in figure 31, this indicates that a previous order has completely failed, for example where your wholesaler has not received an order. Again clicking on this symbol will take you to the previous order page to allow you to review the failed order.

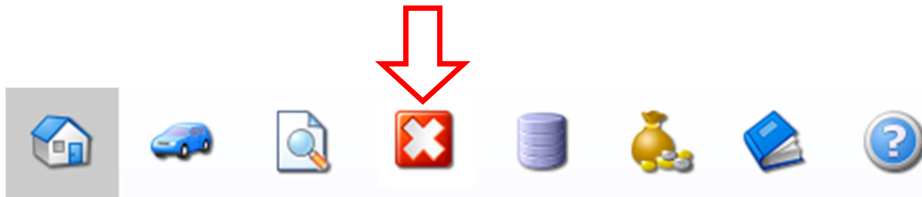


Figure 31

7. Find the order with the corresponding icon and click on the order number to open the order.

ORDERS

Search for Reference Search by date

Order	Reference	Seller	Date	Status
99643	Mr Smith		10/7/2013 4:19 PM	✓
99642	Richard		10/7/2013 4:19 PM	!
99641	Richard		9/7/2013 3:36 PM	✗

⏪ ⏩ 1 ⏪ ⏩

Displaying items 3 - 3 of 3

Figure 32

- 8. Review the reason for the order issue. A failed order can usually be re - ordered by click on the **Re – Order** button.

Order ✕

Order: #99641

[Re-order](#)

Seller:

Sequence Number: 3005

Description:

Instruction:

Product	Description	Quantity	Price	Reply Code	Reply Ref
2056515HBUCAR307	205/65R15 CARBON CS307 94H	1	26.95	System Error	JD5907

Figure 33

Alternative Search Methods

This section covers alternative search methods that you can use to find the right products to add your shopping cart.

Searching by CAMEO Codes

This section shows you how to find products using CAMEO product codes.



The Virtual Warehouse uses the same stock codes that are used in CAMEO. You can copy and paste these codes from CAMEO directly into the Product Code field.

1. Start by clicking on the **Enquiry** button from the Navigation Menu to open the Enquiry page.
2. Then select the **Code** tab.

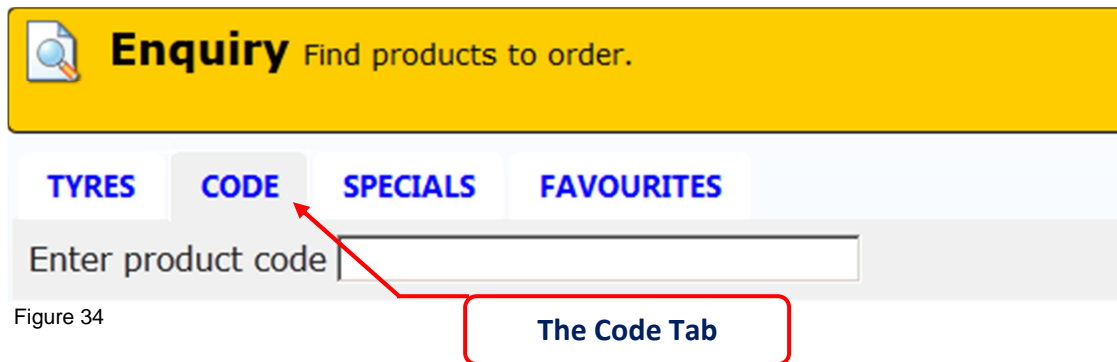


Figure 34

3. Type a full CAMEO product code in the **Enter product code** field and then press **Enter** on your keyboard or click on the **Search** button.

Figure 35

4. If you have entered the product code correctly then your page will look similar to one illustrated here in figure 36.

Product	Default	Company	Cost	Cart
205/65R15 CARBON CS307 94H	+50	+50	£26.95	

Figure 36

5. You can then add the product quantity to your shopping cart to finish.

Using Specials

This section shows you how to find products that are on special offer.

1. Start by clicking on the **Enquiry** button from the Navigation Menu to open the Enquiry page.
2. Select the **Specials** tab then select the offers from the **Specials List** and then press **Enter** on your keyboard or click on the **Search** button to display all products on special offer.

Specials List

Specials List Hot Specials Search

Tyre Type	Product				Default	Company	Cost	Cart
Asymmetrical (4)	165/65R14 OVATION VI682 79T 🔥	E	C	70	+50	+50↓	£18.95	
Directional (3)	175/65R14 RUNWAY 816 82T 🔥	E	C	69	+50	+50↓	£19.75	
Normal (29)	175/70R13 FALKEN SN828 82T 🔥	F	E	72	+50	+50↓	£19.95	
Run Flat	175/65R14 FALKEN SN828 82T 🔥	F	E	71	+50	+50↓	£23.25	
Run Flat - No (36)	195/60R15 RUNWAY RC-816 88H 🔥	E	C	69	+50	+50↓	£23.75	
Extra Load	195/50R15 RUNWAY 816 82V 🔥	F	C	69	+50	+50↓	£24.75	
Extra Load - No (27)	185/60R14 FALKEN ZE914 82H 🔥	F	B	70	+50	+50↓	£24.95	
Extra Load - Yes (9)	175/70R14 FALKEN SN828 84T 🔥				+50	+50↓	£24.95	
Groups	195/65R15 FALKEN ZE914 91V 🔥				+50	+50↓	£29.95	
	205/70R15 RUNWAY 726 96H 🔥				+50	+50↓	£34.75	

Hot Specials
This symbol indicates that the product is on special offer.

RETAIL VIEW
SHOW ZERO STOCK
SHOW STOCK
CODE SHOW
SELLOUT
INCLUDE ADDONS
INCLUDE VAT
MULTIPLIER
PRICE LIST:

Edit Order Clear

Figure 37

3. You can then add the product quantity to your shopping cart to finish.

Using Supplier Trade Lists

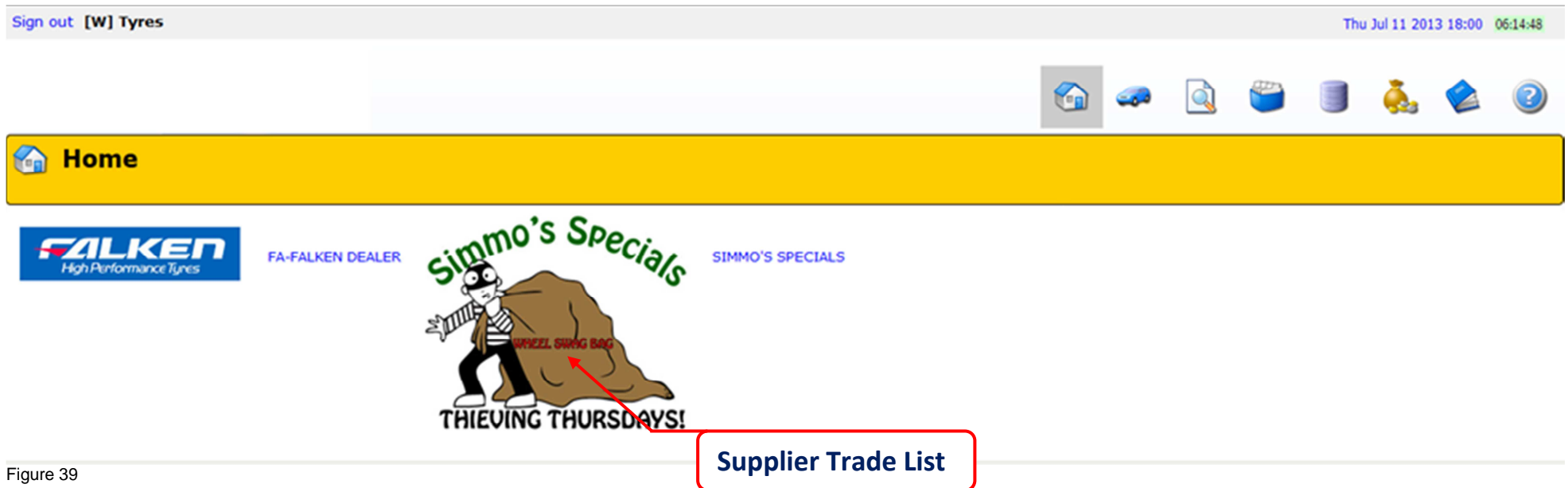
Your home page may display supplier trade lists that have been setup for you by your supplier. This section shows you how to use them.

1. Start by clicking on the **Home** button from the Navigation menu to open the Home page



Figure 38

2. Click on a trade list logo to select it.



The screenshot shows a web application interface. At the top, there is a navigation bar with "Sign out [W] Tyres" on the left and "Thu Jul 11 2013 18:00 06:14:48" on the right. Below the navigation bar is a yellow "Home" button. Underneath the "Home" button, there are several logos and advertisements: "FALKEN High Performance Tyres", "FA-FALKEN DEALER", "Simmo's Specials" (with a cartoon thief carrying a sack labeled "WHEELS GUN BAG" and "THIEVING THURSDAYS!"), and "SIMMO'S SPECIALS". A red box highlights the "Supplier Trade List" text, which is positioned below the "Simmo's Specials" advertisement.

Figure 39

4. The specials page will open and display all products on special offer from your chosen supplier.

TYRES CODE **SPECIALS** FAVOURITES

Specials List SIMMO'S SPECIALS Search

Tyre Type	Product				Default	Company	Sellout	Cart
Normal (6)	165/65R14 OVATION VI682 79T	E	C	70	+50	+50	£44.65	<input type="text"/>
Run Flat	175/65R14 RUNWAY 816 82T	E	C	69	+50	+50	£45.61	<input type="text"/>
Run Flat - No (6)	195/60R15 RUNWAY RC-816 88H	E	C	69	+50	+50	£50.41	<input type="text"/>
Extra Load	195/50R15 RUNWAY 816 82V	F	C	69	+50	+50	£51.61	<input type="text"/>
Extra Load - No (6)	205/70R15 RUNWAY 726 96H	E	C	70	+50	+50	£63.61	<input type="text"/>
Groups	235/60R16 AUTOGRIP ECOSAV 100H	E	C	71	+50	+50	£69.85	<input type="text"/>

Found 6 items

RETAIL VIEW
 SHOW ZERO
 STOCK
 SHOW STOCK
 CODE
 SHOW
 SELLOUT
 INCLUDE
 ADDONS
 INCLUDE VAT
 MULTIPLIER
 PRICE LIST:

Edit Order Clear

Figure 40

3. You can then add the product quantity to your shopping cart to finish.



You can change supplier trade lists by selecting the list from the **Specials List** and then pressing **Enter** on your keyboard or clicking on the **Search** button to refresh the page.

Using Favourites

You can add products to your **Favourites** tab to allow you to check pricing and availability on the products you use most often.

1. Start by searching a product using one of the search methods described previously. Now click on the **Product Code** to open View Product then click on the **Add to Favourites** button (the Star icon) to add it to your list of favourites.

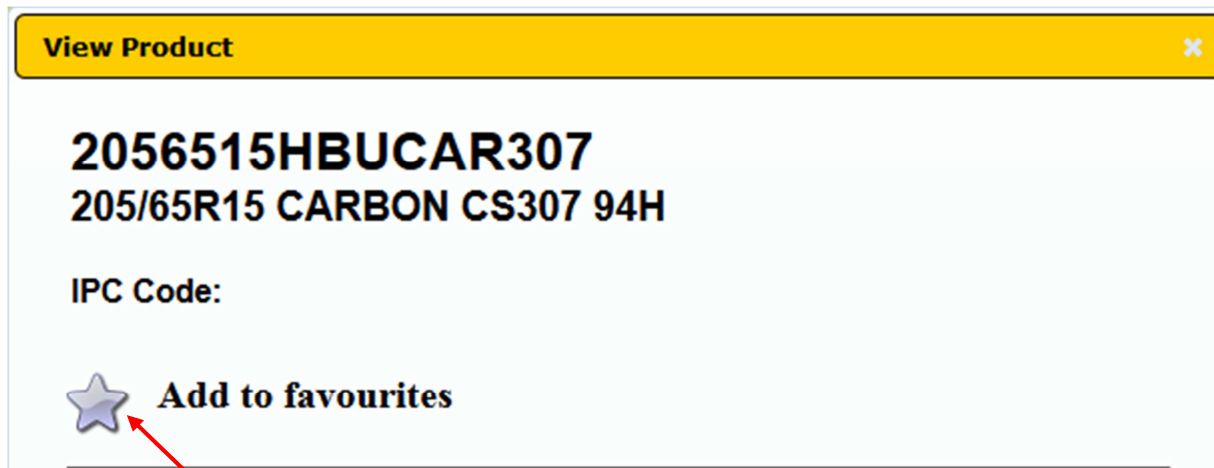


Figure 41

The Toggle Favourite Status Button

- The **Favourite Status** Star icon will turn red to show that the product has been marked and added to your **Favourites** tab. You will now also have the option to remove the product from your Favourites by clicking on the **Red Star** icon.

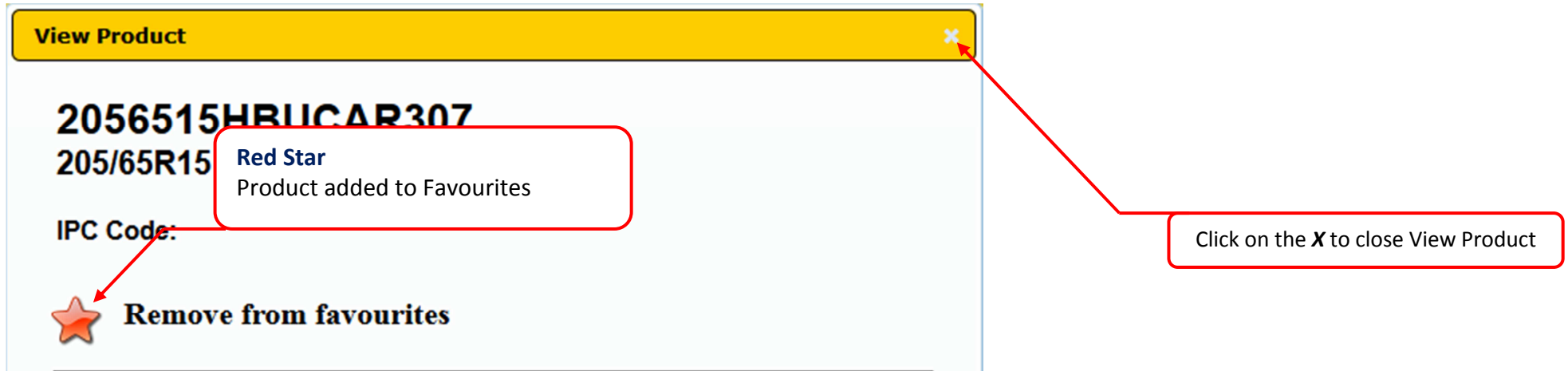


Figure 42

- Close the View Product window by clicking on **X**.
- To view favourite products that you have selected, click on the **Enquiry** button from the Navigation Menu to open the **Enquiry** page, and then select the **Favourites** tab.



Figure 43

- Next click on the **Search** button to update pricing and availability automatically and show all the products that you have marked as your favourites. Your favourites can then be added to your shopping cart as required to finish.

[TYRES](#) | [CODE](#) | [SPECIALS](#) | [FAVOURITES](#)

Click the Search button to show all products that you have marked as a favourite **Search**

Tyre Type	Product				Default	Company	Cost	Cart
Asymmetrical (1)	205/65R15 CARBON CS307 94H	C	C	71	+50	+50↓	£26.95	<input type="text"/>
Normal (4)	205/65R15 THREE A P306 94H	C	B	71	26	+50↓	£27.95	<input type="text"/>
Run Flat	225/45R17 OVATION VI388 94W XL	E	C	71	+50	+50↓	£32.25	<input type="text"/>
Run Flat - No (5)	195/65R15 GDYR EFFGRP PERF 91H	B	A	69		5↓	£36.75	<input type="text"/>
Extra Load	225/55R17 KUMHO KL17 [1] 97W	C	C	75	24	+50↓	£75.50	<input type="text"/>
Extra Load - No (4)	Found 5 items							
Extra Load - Yes (1)								
Groups								
4x4 Summer (1)								

RETAIL VIEW
 SHOW ZERO
 STOCK
 SHOW STOCK
 CODE
 SHOW
 SELLOUT
 INCLUDE
 ADDONS
 INCLUDE VAT
 MULTIPLIER
 PRICE LIST:

Edit Order Clear

Figure 44

- To remove a product from your **Favourites** tab, click on the blue **Product Code** to view the product then click on the **Red Star** button.

Using DVLA Lookup

DVLA lookup allows you to find information about a vehicle using the vehicles number plate (Vehicle Registration Number). The information retrieved can then be used to perform an enquiry for products with your wholesaler.

1. Click on the **Vehicle** button from the Navigation Menu to open the DVLA Lookup page.



Figure 45

2. Type in a vehicle registration number in to the **VRM** field.

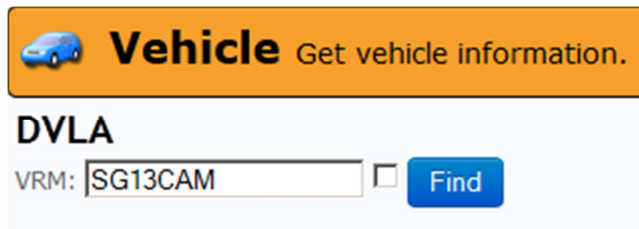


Figure 46

3. Click on the **Find** button to start your search.

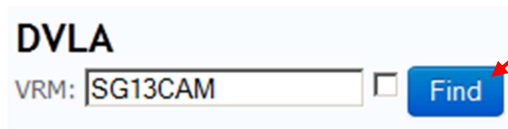


Figure 47



DVLA Lookup can either connect directly to DVLA to retrieve live vehicle records, or connect to your local system to retrieve archived records. To connect to DVLA, tick the box next to the VRM field before clicking on the Find Vehicle Button. To connect to your local system, leave this box unticked.

- Next, select a product code from the results table and click on it.

Make	AUDI	Audi						Feedback	
Model	A3 S LINE TDI S/BACK	A3. 2.0 TDi 170 S Line							
Date Of Transaction	20110221	KW:125		Vin:SP A5		Year:			
Vin Confirmation Flag	False	PCD:5x112		GVW:2055		Max Speed:			
Engine Capacity	01968	NutBoltThreadType:M14x1.5		NutBoltHex:17		BoltLength:27			
Door Plan	14								
Date First Registered	20061113								
Year Of Manufacture	2006								
Scrapped	False								
Exported	False								
Imported	False								
Colour	BLACK								
Transmission	MANUAL 6 GEARS								
Engine Number	EAH007								

Tyre	Load	Speed	Norm Press	Laden Press	Rim Size	Offset	Width
F: 225/40R18	92	Y	2.5	2.7	7.5 x 18	56	
R: 225/40R18	92	Y	2.3		7.5 x 18	56	

WheelSize	MinOSet	MaxOSet	BestFitTyre(s)
6.5 x 16	38	50	205/55R16
7 x 16	38	50	205/55R16
7.5 x 16	38	50	205/55R16
7 x 17	38	50	215/45R17
7.5 x 17	45	50	225/45R17

Selectable Product Codes
All user selectable product codes are blue.

Figure 48 - Partial record shown for illustrative purposes only

- The Enquiry page will open and automatically show all the products that match the code you have selected.

TYRES		CODE		SPECIALS		FAVOURITES	
Section	205	Profile	55	Rim	16	Speed	
<input type="button" value="Search"/>							
Tyre Type	Product	Default	Company	Cost	Cart	RETAIL VIEW <input type="checkbox"/>	
Asymmetrical (32)	205/55R16 BCT ES9000 91V	C	C	71	+50	+50	<input type="checkbox"/>
Directional (13)	205/55R16 DOUBLESTAR DS806 94V	C	C	76	1		<input type="checkbox"/>
Normal (98)	205/55R16 CARBON CS307 91V	E	C	71	1		<input type="checkbox"/>
	205/55R16 RAPID R600 91V	C	P	71	1		<input type="checkbox"/>

Product Code Results

Figure 49

- You can then chose a product and add the quantity to your shopping cart to finish.

Using DriveRight

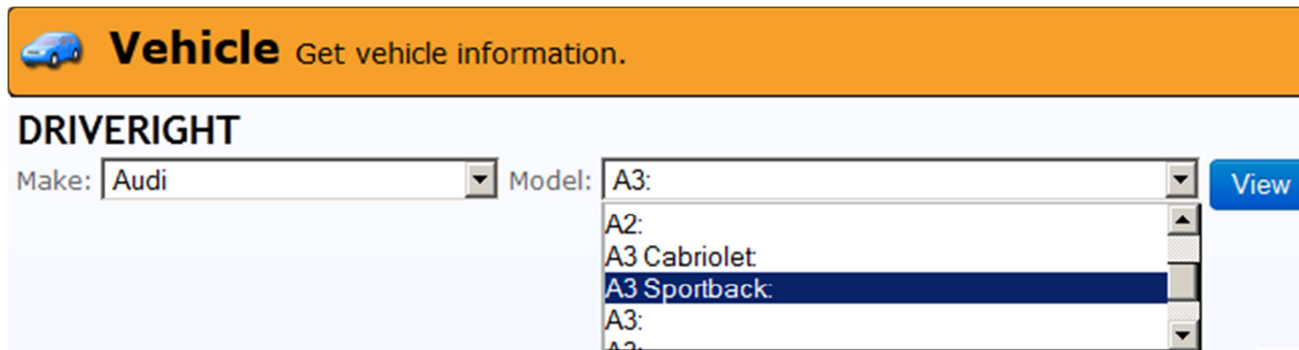
DriveRight allows you to find information about a vehicle using the vehicle make and model which can then be used to perform an enquiry for products with your wholesaler from the Enquiry page.

1. Click on the **Vehicle** button from the Navigation menu to open the DriveRight page.



Figure 50

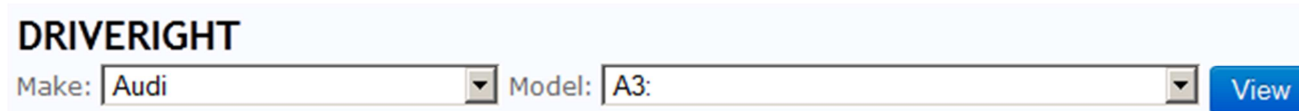
2. Using the dropdown options within the DriveRight area of the page, select the vehicle Make followed by the Model.



The screenshot shows the 'Vehicle' section of the DriveRight interface. It features an orange header with a car icon and the text 'Vehicle Get vehicle information.'. Below this, the 'DRIVERIGHT' section contains two dropdown menus: 'Make:' with 'Audi' selected and 'Model:' with 'A3:' selected. A dropdown list is open for the 'Model:' menu, showing options: 'A2:', 'A3 Cabriolet', 'A3 Sportback' (highlighted), 'A3:', and 'A3:'. A blue 'View' button is positioned to the right of the dropdown menus.

Figure 51

3. Then click on the DriveRight **View** button to start your search.



This screenshot is similar to Figure 51, but the 'Model:' dropdown menu is closed, and the 'View' button is highlighted with a red box. A red arrow points from a callout box labeled 'The DriveRight View Button' to the 'View' button.

Figure 52

- Next, select a product code from the results table and click on it.

Audi [Feedback](#)

A3:
 KW:>184 Vin:SP1 3dr SPA 5dr (A5) Year:05 -
 PCD:5x112 GVW:2085 Max Speed:
 NutBoltThreadType:M14x1.5 NutBoltHex:17 BoltLength:27 Kerb Weight:1525 Caliper:
 NutBoltTorque:120

	Tyre	Load	Speed	Norm Press	Laden Press	Rim Size	Offset	Cent Bore	RunFlat	Extra Load	Track	Max RimWidth
F:	205/55R16	91	W	2.0		6.5 x 16	56					
R:	205/55R16	91	W	2.1		6.5 x 16	56					

WheelSize	MinOSet	MaxOSet	BestFitTyre(s)
6.5 x 16	38	50	205/55R16
7 x 16	38	50	205/55R16 225/50R16
7.5 x 16	38	50	205/55R16 225/50R16
7 x 17	38	50	215/45R17 225/45R17 205/50R17
7.5 x 17	45	50	225/45R17 215/45R17 205/50R17

Selectable product codes are blue.

Figure 53 - Partial record shown for illustrative purposes only

- The Enquiry page will open and automatically show all the products that match the code you have selected.

TYRES **CODE** **SPECIALS** **FAVOURITES**

Section Profile Rim Speed

Tyre Type	Product	default	Company	Cost	Cart
Asymmetrical (32) Directional (13) Normal (98)	205/55R16 BCT ES9000 91V	C	C	71 +50	+50 ↓ £25.95
	205/55R16 DOUBLESTAR DS806 94V	C	C	76	1 £26.50
	205/55R16 CARBON CS307 91V	E	C	71	1 ↓ £26.50
	205/55R16 BARTO D600 91W	C	P	71	1 ↑ £26.05

Product Code Results

RETAIL VIEW
 SHOW ZERO
 STOCK
 SHOW STOCK
 CODE
 SHOW

Figure 54

- You can then chose a product and add the quantity to your shopping cart to finish.

Using Product Filtering

Product filtering allows you to narrow down your search results by product attributes.

1. Start by searching for a product using one of the methods described previously and then click on one of the attributes from the filter options. Figure 55 illustrates unfiltered products and figure 56 illustrates products filtered by one Manufacturer, in this example, "Kumho".

The screenshot shows a web interface for product filtering. At the top, there are tabs for 'TYRES', 'CODE', 'SPECIALS', and 'FAVOURITES'. Below these are input fields for 'Section' (205), 'Profile' (65), 'Rim' (15), and 'Speed'. A 'Search' button is on the right. The main area is a table of products with columns for Tyre Type, Product, Default, Company, Sellout, and Cart. The 'Manufacturer' filter is selected in the sidebar, and a red arrow points to it from a red box labeled 'Product Filtering Options'.

Tyre Type	Product	Default	Company	Sellout	Cart
Asymmetrical (4)	205/65R15 CARBON CS307 94H	+50	+50	£54.25	
Directional (2)	205/65R15 RAPID P309 94H	2	4	£55.45	
Normal (41)	205/65R15 AOTELI P307 94H	7	16	£55.45	
Run Flat	205/65R15 THREE A P306 94H	26	+50	£55.45	
Run Flat - No (47)	205/65R15 AUTOGRIP P308 94V	19	+50	£57.85	
Extra Load	205/65R15 THREE A P306 94V		6	£57.85	
Extra Load - No (45)	205/65R15 OVATION VI682 94V	24	+50	£57.85	
Extra Load - Yes (2)	205/65R15 AUTOGRIP P308 94H	10	+50	£59.71	
Groups	205/65R15 RUNWAY 816 94H	33	+50	£60.25	
Car Radial (36)	205/65R15 RUNWAY 816 94V		5	£63.61	
Car Winter Radial (2)	205/65R15 GT CHAMPIRO VP1 94H	+50	+50	£64.51	
Van Radial (9)	205/65R15 KUMHO KH17 94H	35	+50	£67.45	
Manufacturer	205/65R15 GT CHAMPIRO 228 94V	4	16	£68.41	
AUTOGRIP (2)	205/65R15 GEN ALTIMAX HP 94H	3	2	£68.65	
AVON (3)	205/65R15 TOYO CF1 95H	18	16	£75.60	
	205/65R15 TOYO CF1 99H XL	6	18	£75.94	
	205/65R15 FALKEN ZE912 94V	8	24	£76.21	
	205/65R15	23	+50	£79.45	

Figure 55

Product Filtering Options

TYPES CODE SPECIALS FAVOURITES

Section Profile Rim Speed
Search

Product	Default	Company	Sellout	Cart
205/65R15 KUMHO KH17 94H	C C 73	35 +50↓	£67.45	<input type="text"/>
205/65R15 KUMHO KH17 94V	E C 72	8 +50↓	£73.45	<input type="text"/>
205/65R15 KUMHO 857 102R	C C 74	23 +50↓	£79.45	<input type="text"/>
205/65R15 KUMHO KC11 102Q (WIN)	F C 73	6↓	£109.08	<input type="text"/>

Found 47 items

Products Filtered by Kumho

RETAIL VIEW
 SHOW ZERO
 STOCK
 SHOW STOCK
 CODE
 SHOW SELLOUT
 INCLUDE ADDONS
 INCLUDE VAT
 MULTIPLIER
 PRICE LIST:

Edit Order Clear

Figure 56

2. Additional filters can be applied as required to narrow down your search results further, in this example for "Car Radial" tyres.

TYPES CODE SPECIALS FAVOURITES

Section Profile Rim Speed
Search

Product	Default	Company	Sellout	Cart
205/65R15 KUMHO KH17 94H	C C 73	35 +50↓	£67.45	<input type="text"/>
205/65R15 KUMHO KH17 94V	E C 72	8 +50↓	£73.45	<input type="text"/>

Found 47 items

Kumho Products Filtered by Car Radial

RETAIL VIEW
 SHOW ZERO
 STOCK
 SHOW STOCK
 CODE
 SHOW SELLOUT
 INCLUDE ADDONS
 INCLUDE VAT
 MULTIPLIER
 PRICE LIST:

Edit Order Clear

Figure 57

3. Click on the **Filter Applied** buttons to remove product filters and return your search results to normal.

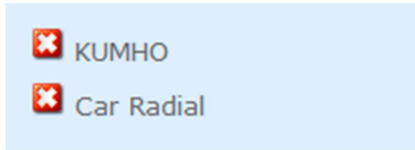


Figure 58



Always clear any filters when starting a new search to see all available products.

Sort Order

Sort order functionality allows you to sort products on the **Stock Enquiry** page by clicking on the up and down sort arrows associated with the enquiry columns. You can sort by relevance for example, by highest to lowest price order, or by product codes alphanumerically.

1. Start by searching for a product using one of the methods described previously and then clicking on one of the up or down arrows next to the enquiry column to sort the order of the returned results.

Product				Default	Company	Cost	Cart
---------	--	--	--	---------	---------	------	------

Figure 59

2. Figure 60 below illustrates the sort order being used to compare the tyre characteristic by wet grip alphabetically on the stock lines for tyre labelling.

Product				Default	Company	Cost	Cart
205/65R15 FSTONE TZ300 94H	F	A	72	3	6↓	£49.22	<input type="checkbox"/>
205/65R15 MICH ENRGY SAVE+ 94H	C	A	70	18	21↓	£67.18	<input type="checkbox"/>
205/65R15 MICH ENRGY SAVE+ 94V	C	A	70	4	4↓	£69.12	<input type="checkbox"/>
205/65R15 RAPID P309 94H	C	B	71	2	4↓	£27.95	<input type="checkbox"/>
205/65R15 THREE A P306 94H	C	B	71	26	+50↓	£27.95	<input type="checkbox"/>
205/65R15 CARBON CS307 94H	C	C	71	+50	+50↓	£26.95	<input type="checkbox"/>
205/65R15 TOYO CF1 95V	F	E	70	4	3↓	£49.42	<input type="checkbox"/>
205/65R15 TOYO H08 102T	F	E	74			£52.95	<input type="checkbox"/>
205/65R15 FSTONE VANHAWK 102T	E	E	70			£65.91	<input type="checkbox"/>

Figure 60

Sort Order
Tyre Labelling Values sorted alphabetically by A to E.

Viewing Product Images and Tyre Labels

To comply with the tyre labelling legislation the tyre characteristic values for Wet Grip, Fuel Efficiency and Noise Rating may be shown on the **Stock Enquiry** page. Products that display these values as illustrated here in figure 61 below, may also display an image of the tyre, and the tyre label through the **Image Viewer**.

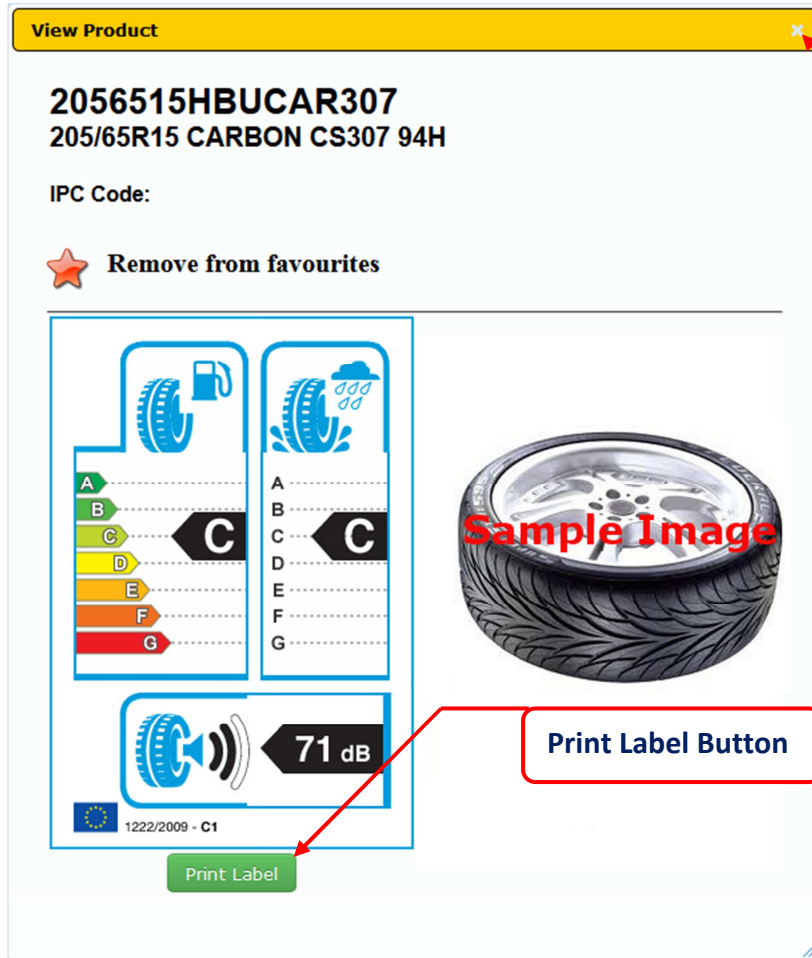
1. Click on the product code to open the **Image Viewer**.

The screenshot shows a web interface for a stock enquiry. At the top, there are tabs for 'TYRES', 'CODE', 'SPECIALS', and 'FAVOURITES'. Below the tabs is a search bar with a 'Search' button and a prompt: 'Click the Search button to show all products that you have marked as a favourite'. The main content is a table of tyre products. The table has columns for 'Product', 'Default', 'Company', 'Cost', and 'Cart'. The 'Product' column contains product codes and names, such as '205/65R15 CARBON CS307 94H'. The 'Default' column shows values like '+50' or '26'. The 'Company' column shows values like '+50' or '5'. The 'Cost' column shows values like '£26.95' or '£36.75'. The 'Cart' column has input boxes. To the right of the table is a sidebar with various options like 'RETAIL VIEW', 'SHOW ZERO', 'STOCK', 'SHOW STOCK', 'CODE', 'SHOW', 'SELLOUT', 'INCLUDE', 'ADDONS', 'INCLUDE VAT', 'MULTIPLIER', and 'PRICE LIST'. At the bottom of the sidebar are 'Edit', 'Order', and 'Clear' buttons. Two red callout boxes are present: one labeled 'Tyre Labelling Values' pointing to the 'Wet Grip', 'Fuel Efficiency', and 'Noise Rating' columns in the table, and another labeled 'The Product Code' pointing to the product code '205/65R15 CARBON CS307 94H' in the first row of the table.

Product	Default	Company	Cost	Cart
205/65R15 CARBON CS307 94H	+50	+50	£26.95	
205/65R15 THREE A P306 94H	26	+50	£27.95	
225/45R17 OVATION VI388 94W XL	+50	+50	£32.25	
195/65R15 GDYR EFFGRP PERF 91H		5	£36.75	
225/55R17 KUMHO KL17 [1] 97W	24	+50	£75.50	

Figure 61

2. An example of an image and tyre label is illustrated here in figure 62. The tyre label can also be printed through this pop-up window. Simply click on the **Print Label** button.



Click on the X to close the Image Viewer.

Print Label Button

Figure 62

Showing the CAMEO Stock Code

The Show Stock Code functionality allows you to show the CAMEO stock description with the CAMEO stock code on any of the **Stock Enquiry** pages.

1. Start by searching for a product using one of the methods described previously and then ticking on the **Show Stock Code** option from the Enquiry menu.

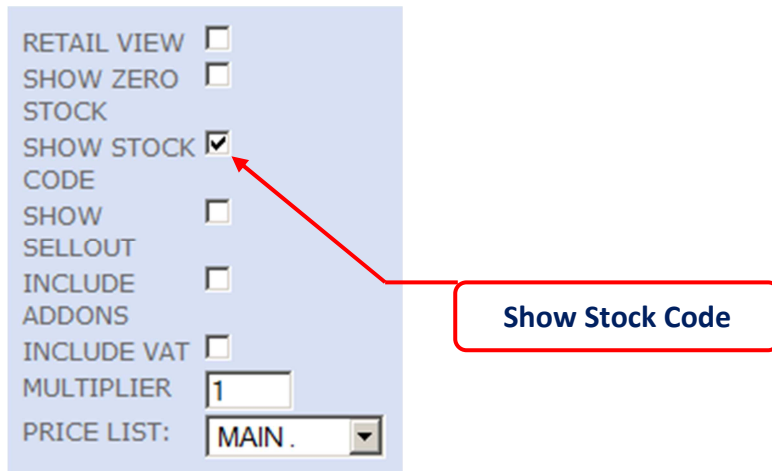


Figure 63

2. The Enquiry page will now display the CAMEO stock code and stock description. To return to the previous view untick the **Show Stock Code** option.

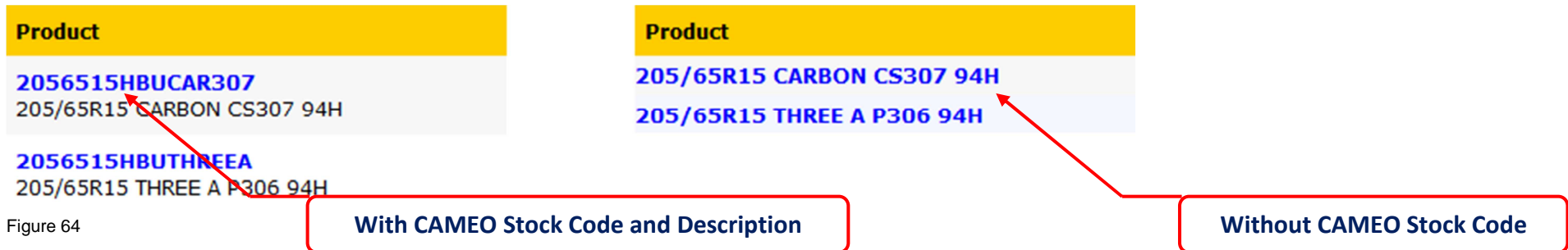


Figure 64

Showing Zero Stock

The **Show Zero Stock** function allows you to see all products stocked by your wholesaler on any of the **Stock Enquiry** pages irrespective of whether those products are in or out of stock.



Figure 65

The **Cart** is removed to assist you in being able to identify product lines that have zero stock against them.

TYRES		CODE	SPECIALS	FAVOURITES					Search
Section		205	Profile	65	Rim	15	Speed		
Tyre Type	Product				Default	Company	Cost	Cart	
Asymmetrical (6)	205/65R15 FULLRUN PC388 94V	E	C	71			£26.75		RETAIL VIEW <input type="checkbox"/>
Directional (2)	205/65R15 CARBON CS307 94H	C	C	71	+50	+50↓	£26.95		SHOW ZERO STOCK <input checked="" type="checkbox"/>
Normal (62)	205/65R15 FORTUNA F1500 94H	E	E	73			£27.16		SHOW STOCK CODE <input type="checkbox"/>
Run Flat	205/65R15 RAPID P309 94H	C	B	71			£27.95		SHOW SELLOUT <input type="checkbox"/>
Run Flat - No (70)	205/65R15 AOTELI P307 94H						£27.95		INCLUDE ADDONS <input type="checkbox"/>
Extra Load	205/65R15 THREE A P306 94H	C	B	71	20	+50↓	£27.95		INCLUDE VAT <input type="checkbox"/>
Extra Load - No (65)	205/65R15 OVATION VI682 94H	E	C	71			£27.96		MULTIPLIER <input type="text" value="1"/>
Extra Load - Yes (5)	205/65R15 FORTUNA F1500 94V	E	E	73			£28.00		PRICE LIST: <input type="text" value="MAIN"/>
Groups	205/65R15 HI-FLY HF201 94V						£29.95		
	205/65R15 THREE A P306 94V	C	C	70		6↓	£29.95		

Figure 66

Pricing

The Virtual Warehouse displays the wholesale prices that you will pay when placing your order with your wholesaler; however, there may be occasions where you would prefer to display alternative prices, for example, your retail sellout prices to your domestic customer which includes your mark-up, add-ons and VAT, or perhaps your commercial prices to your fleet operator. **Pricing** allows you to setup different price lists which can then be used in the Enquiry page.

This section will show you how to create and use a retail price list. The method employed here can be used to modify or create further price lists to suit your requirements.

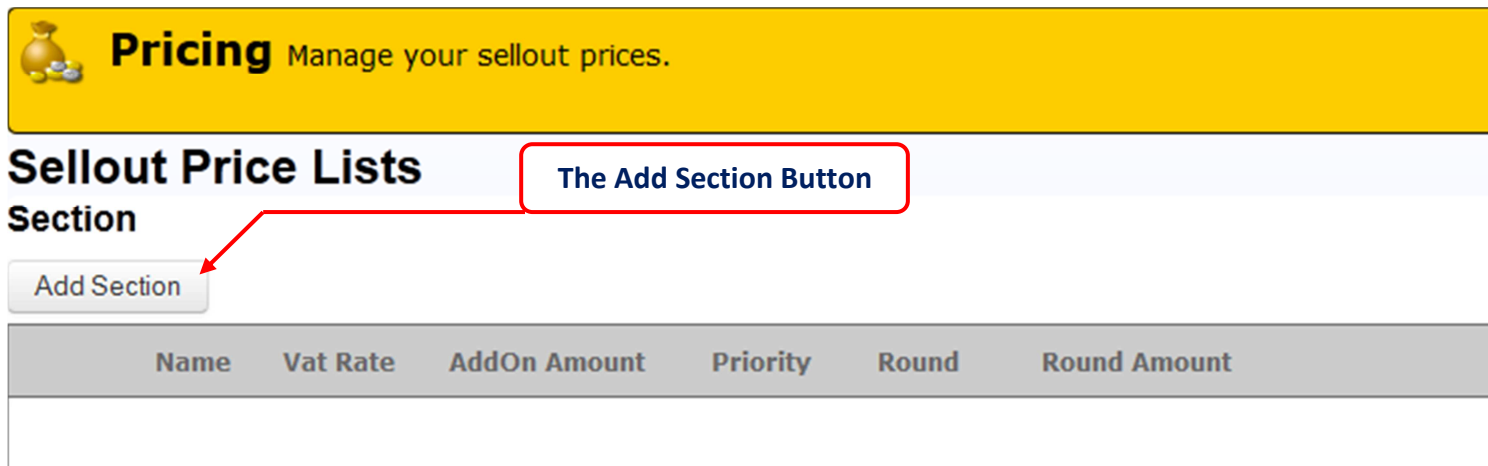
Creating a Price List

1. Start by clicking on the **Pricing** button from the Navigation menu to open the Pricing page.



Figure 67

2. Select the **Add Section** button from the price list table.



Pricing Manage your sellout prices.

Sellout Price Lists Section

The Add Section Button

Add Section

Name	Vat Rate	AddOn Amount	Priority	Round	Round Amount
------	----------	--------------	----------	-------	--------------

Figure 68

3. Fill in the fields as shown here in figure 69. If you are creating your own price list then use details given in Table 1 for guidance. When finished, save your changes by clicking on the **Save** button.

Edit Section
✕

Price List Name

VAT %

Addons £

Priority

Final Rounded Price

Disabled

Round Up to Actual

Round Down to Actual

Round Up to Multiple

Round Down to Multiple

Amount

Figure 69

<i>Option</i>	<i>Description</i>
Price List Name	A meaningful name for your price list. The name you enter here will appear in the Enquiry screen.
VAT %	UK VAT is normally 20%
Addons	The Addon value relates to additional services you may offer to your customer, for example, do you offer fitting, balancing, a new valve and environmental casing disposal? If you do then you should consider the total cost of these services and enter their total cost value here.
Priority	Set the priority level to Currency or Percentage
Final Rounded Price	<p>The final rounded price options are pricing strategies that will allow you to make changes to the sellout prices.</p> <p>Round Up To Actual refers to a value heading away from zero, in this case, round up means that a price of £224.78 will be rounded up to £225.00. Round Down to Actual similarly means to head downwards to zero, and the final price will be rounded down to £224.00.</p> <p>Round Up to Multiple refers to a value in multiples of x; in this case x being £10.00 entered in the Amount field, then a product price of £224.78 will be rounded up to the nearest £10.00 which will be £230.00. Round Down to Multiple similarly means that the final price will be rounded down to the nearest £10.00 which, in this case, will be £220.00.</p> <p>The options you use here should reflect those used in your appropriate invoicing program.</p>

Table 1

4. Next create a **Product Group** to add to your retail price list by clicking on the **Select** button.

Sellout Price Lists

Section

[Add Section](#)

	Name	Vat Rate	AddOn Amount	Priority	Round	Round Amount		
Select	Main	20.00	6.26	Currency	Disabled		Edit	Delete

The Select Button

Figure 70

5. Then clicking on the **Add Group** button.

Sellout Price Lists

Section

[Add Section](#)

	Name	Vat Rate	AddOn Amount	Priority	Round	Round Amount		
Select	Main	20.00	6.26	Currency	Disabled		Edit	Delete

Group

[Add Group](#)

	Name	Manufacturer	Product Category	Markup	Filter		
Select	Currency	All	Everything	Currency	No	Edit	Delete

The Add Group Button

Figure 71

- Fill in the fields as shown here in figure 72. If you are creating your own group then use the details given in Table 2 for guidance. When finished, save your changes by clicking on the **Save** button.

Figure 72

<i>Option</i>	<i>Description</i>
Group Name	A meaningful name for your group.
Manufacturer	Use this option to set the price list group against a specific manufacturer or ALL manufacturers. The default is All Manufacturers.
Product Category	Use this option to define the specific manufactured product category to the chosen manufacturer. The default is All Car Products.
Product Subcategory	Use this option to define the specific manufactured product category to a specific product within the chosen product category. The default is All Sub Products.
Key 1 Key 2 Key 3 Key 4 Key 5	Use these options to meet very specific product criteria.
Markup Type	Set the Markup Type to apply to Currency or Percentage

Table 2

- Lastly we will add a price banding to complete the retail price list. Click on the **Select** button next to your product Group.

Group

Add Group

The Select Button

Name	Manufacturer	Product Category	Markup	Filter		
Select	Currency	All	Everything	Currency	No	Edit Delete

Figure 73

- Then click on the **Add Band** button.

Band

Add Band

Start	End	Markup
-------	-----	--------

Figure 74

- Fill in the fields as shown here in figure 75. If you are creating your own price band then use the details given in Table 3. When finished, save your changes by clicking on the **Save** button.

Add Band ✕

Start Cost

End Cost

Markup Amount


Save

Figure 75

Option	Description
Start Cost	The starting cost of products that will be included in your price list.
End Cost	The end cost of the products that will be included in your price list
Markup Amount	The amount to be added to the product to give the total selling price.

Table 3

10. An example of how a complete pricelist may appear with common tyre band pricing is illustrated here in figure 76. To modify or remove an existing price list entry use the **Edit** or **Delete** buttons to suit the action you require. To expand a group and show the list entries use the **Select** button.



Pricing

Manage your sellout prices.

Sellout Price Lists

Section

Add Section

	Name	Vat Rate	AddOn Amount	Priority	Round	Round Amount		
Select	Main	20.00	6.26	Currency	Disabled		Edit	Delete

Group

Add Group

	Name	Manufacturer	Product Category	Markup	Filter		
Select	Currency	All	Everything	Currency	No	Edit	Delete

Band

Add Band

Start	End	Markup		
0.01	50.00	12.00	Edit	Delete
50.01	100.00	15.00	Edit	Delete
100.01	120.00	20.00	Edit	Delete
120.01	10000.00	25.00	Edit	Delete

Figure 76

Using a Price List

1. Start by selecting the **Tyres** tab on the Enquiry page, and then type 205 in the **Section** field, 65 in the **Profile** field and 15 in the **Rim** field.
2. In the **Settings** menu, tick Show Sellout to show your retail prices, tick **Include Addons** and **Include VAT** and finally select Retail from the **Price List** option. These fields are illustrated here in figure 77. When an option is selected (or unselected) the **Enquiry** page will automatically refresh. While the page is refreshing the **Settings** menu is greyed out and the **Status Bar** indicator will appear at the top of the page indicating progress as the page updates.

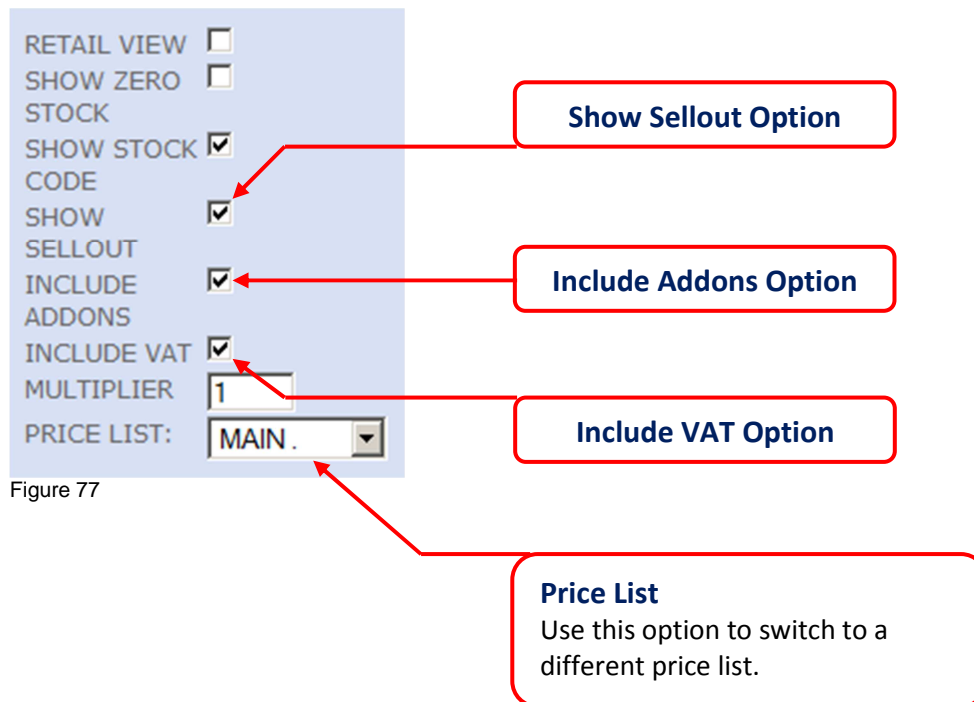


Figure 77

- When you have completed selecting the options, the **Enquiry** page will load the Cost Price along with your Sellout Price as illustrated here in figure 78 based on the Retail price list you have setup.

The screenshot shows the 'Enquiry' page interface. At the top, there are tabs for 'TYRES', 'CODE', 'SPECIALS', and 'FAVOURITES'. Below the tabs is a search bar with a 'Search' button. The main content is a table with the following columns: Tyre Type, Product, Default, Company, Cost, Sellout, and Cart. The table lists five products with their respective specifications and prices. A red box highlights the 'Cost' and 'Sellout' columns, with a callout box containing the text 'The Cost and Sellout Prices'. On the right side of the table, there are several settings: RETAIL VIEW (checked), SHOW ZERO STOCK (unchecked), SHOW STOCK CODE (unchecked), SHOW SELLOUT (checked), INCLUDE ADDONS (checked), INCLUDE VAT (checked), MULTIPLIER (1), and PRICE LIST (MAIN). At the bottom right, there are buttons for 'Edit', 'Order', and 'Clear'.

Tyre Type	Product	Default	Company	Cost	Sellout	Cart
Asymmetrical (1)	205/65R15 CARBON CS307 94H	+50	+50↓	£26.95	£54.25	
Normal (4)	205/65R15 THREE A P306 94H	26	+50↓	£27.95	£55.45	
Run Flat	225/45R17 OVATION VI388 94W XL	+50	+50↓	£32.25	£60.61	
Run Flat - No (5)	195/65R15 GDYR EFFGRP PERF 91H		5↓	£36.75	£66.01	
Extra Load	225/55R17 KUMHO KL17 [1] 97W	24	+50↓	£75.50	£116.11	

Figure 78

- Tick the **Retail View** option in the **Settings** menu to show only the sellout price and hide the wholesale cost price.

The screenshot shows the 'Settings' menu. The options are: RETAIL VIEW (checked), SHOW STOCK CODE (unchecked), SHOW SELLOUT (checked), INCLUDE ADDONS (checked), INCLUDE VAT (checked), MULTIPLIER (1), and PRICE LIST (MAIN). A red box highlights the 'RETAIL VIEW' option, with a callout box containing the text 'Retail View Option'.

Figure 79

Multiplier

Use the multiplier to automatically add up the **Cost** or **Sellout** prices for any quantity of products on the **Enquiry** page. Type in a new number to multiply by for example, 2 and press Enter to update the prices for 2 products. Prices can also include or not include the ADDONS and VAT that you have set up in your price list.

5. You can now safely show the Virtual Warehouse enquiry page to your customer with your **Sellout** prices and without the **Cost** price column showing.

TYRES CODE SPECIALS FAVOURITES

Click the Search button to show all products that you have marked as a favourite Search

Product	Default	Company	Sellout	Cart
205/65R15 CARBON CS307 94H	+50	+50	£54.25	
205/65R15 THREE A P306 94H	26	+50	£55.45	
225/45R17 OVATION VI388 94W XL	+50	+50	£60.61	
195/65R15 GDYR EFFGRP PERF 91H		5	£66.01	
225/55R17 KUMHO KL17 [1] 97W	24	+50	£116.11	

Found 5 items

RETAIL VIEW
 SHOW ZERO
 STOCK
 SHOW STOCK
 CODE
 SHOW
 SELLOUT
 INCLUDE
 ADDONS
 INCLUDE VAT
 MULTIPLIER
 PRICE LIST:

Sellout
 The *Cost Price* column is now hidden and showing only the *Sellout* column with the Sellout price that your customer will pay for their products.

Figure 80



The cost price is also hidden in your shopping cart when using the **Retail View** option.

Edit Order Clear

2056515HBUCAR307
 205/65R15 CARBON CS307 94H 1

Viewing your Account

This section shows you how to look at your account history by using the Account page.

1. Start by clicking on the **Account** button from the Navigation menu to open the Account page.



Figure 81

2. Type in your password and click **Login** to continue.

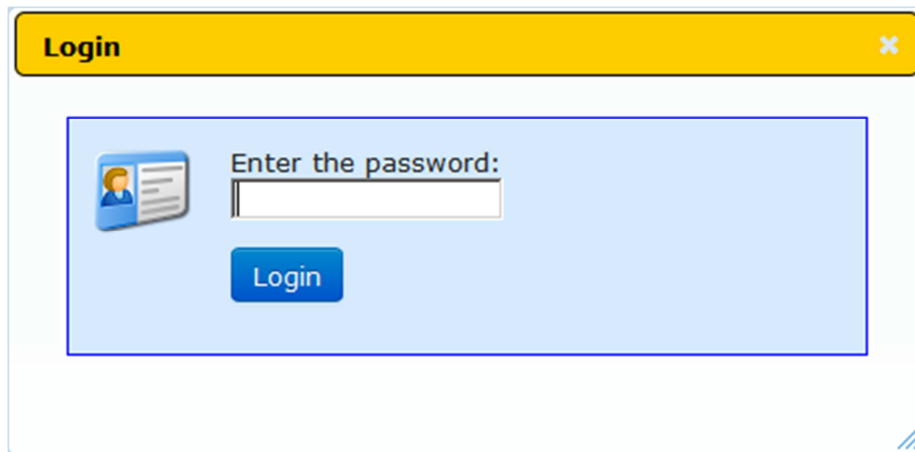
A screenshot of a login dialog box. The dialog has a yellow title bar with the word "Login" and a close button (X). The main content area is light blue and contains a user icon on the left, the text "Enter the password:" above a text input field, and a blue "Login" button below the input field. There is a small icon in the bottom right corner of the dialog box.

Figure 82

- The account page can either display **Invoices** or **Statements**. Select a tab and then search by reference by typing in a reference number or select the document number from the list. Clicking on the blue document number will open the document in a separate window as illustrated below in figure 83. Clicking on the PDF icon will open a PDF copy of a POD (Proof of Delivery) if a POD is available for the invoice selected (*POD not shown*).

Account Account information with your suppliers

Available Credit: £13435.42 Credit Limit: £135000 [Change Password](#)

INVOICES **STATEMENTS**

Invoice/Advice Note Number Start **Search by Reference Option**

Invoice	Date	POD
85I35	15/7/2013 1:10 PM	
85I35	15/7/2013 12:41 PM	

Document Numbers
All user selectable document numbers are in blue.

Change Password
Use this option to change your password.

POD (Proof of Delivery)
Use this option to open a PDF copy of a POD if a POD is available for the invoice selected.

Displaying items 1 - 2 of 2

Figure 83

4. An example of an invoice opened from the Account page.

Recieved below goods in acceptable condition Signature: Print Name: Date: Time of Delivery: INVOICE																					
DOCUMENT TO: 	DELIVERY ADVICE: 																				
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">DATE</th> <th style="text-align: left;">ACCOUNT No.</th> <th style="text-align: left;">DOCUMENT No.</th> <th style="text-align: left;">TRANSACTION</th> <th style="text-align: left;">ORDER No.</th> <th style="text-align: left;">REG NUMBER</th> <th style="text-align: left;">DELIVERY</th> </tr> </thead> <tbody> <tr> <td>10/09/11</td> <td></td> <td></td> <td>INVOICE</td> <td></td> <td></td> <td>DELIVER</td> </tr> </tbody> </table>		DATE	ACCOUNT No.	DOCUMENT No.	TRANSACTION	ORDER No.	REG NUMBER	DELIVERY	10/09/11			INVOICE			DELIVER						
DATE	ACCOUNT No.	DOCUMENT No.	TRANSACTION	ORDER No.	REG NUMBER	DELIVERY															
10/09/11			INVOICE			DELIVER															
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">PRODUCT CODE</th> <th style="text-align: left;">DESCRIPTION</th> <th style="text-align: left;">QTY</th> <th style="text-align: left;">PRICE</th> <th style="text-align: left;">VALUE</th> </tr> </thead> <tbody> <tr> <td>1856015RFBUOV682</td> <td>185/60R15 OVATION VI682 88H XL</td> <td>1</td> <td></td> <td></td> </tr> <tr> <td>16513TBUENS06</td> <td>165/80R13 ENDURO 806 83T</td> <td>2</td> <td></td> <td></td> </tr> <tr> <td colspan="5">Total Number of Units Supplied : 3</td> </tr> </tbody> </table>		PRODUCT CODE	DESCRIPTION	QTY	PRICE	VALUE	1856015RFBUOV682	185/60R15 OVATION VI682 88H XL	1			16513TBUENS06	165/80R13 ENDURO 806 83T	2			Total Number of Units Supplied : 3				
PRODUCT CODE	DESCRIPTION	QTY	PRICE	VALUE																	
1856015RFBUOV682	185/60R15 OVATION VI682 88H XL	1																			
16513TBUENS06	165/80R13 ENDURO 806 83T	2																			
Total Number of Units Supplied : 3																					

Figure 84

Managing your Warehouses

Your account includes a default warehouse that you will use as your preferred location to check pricing and availability of products. You can change to another warehouse at anytime using the Warehouse page.

1. Click on the **Warehouse** button from the Navigation Menu to open the Warehouse page.



Figure 85

2. Your current default warehouse will be identified by a red rosette. To change to another warehouse, click on the warehouse button next to the supplier. Figure 86 illustrates changing the default warehouse rosette from Bristol to Gloucester.

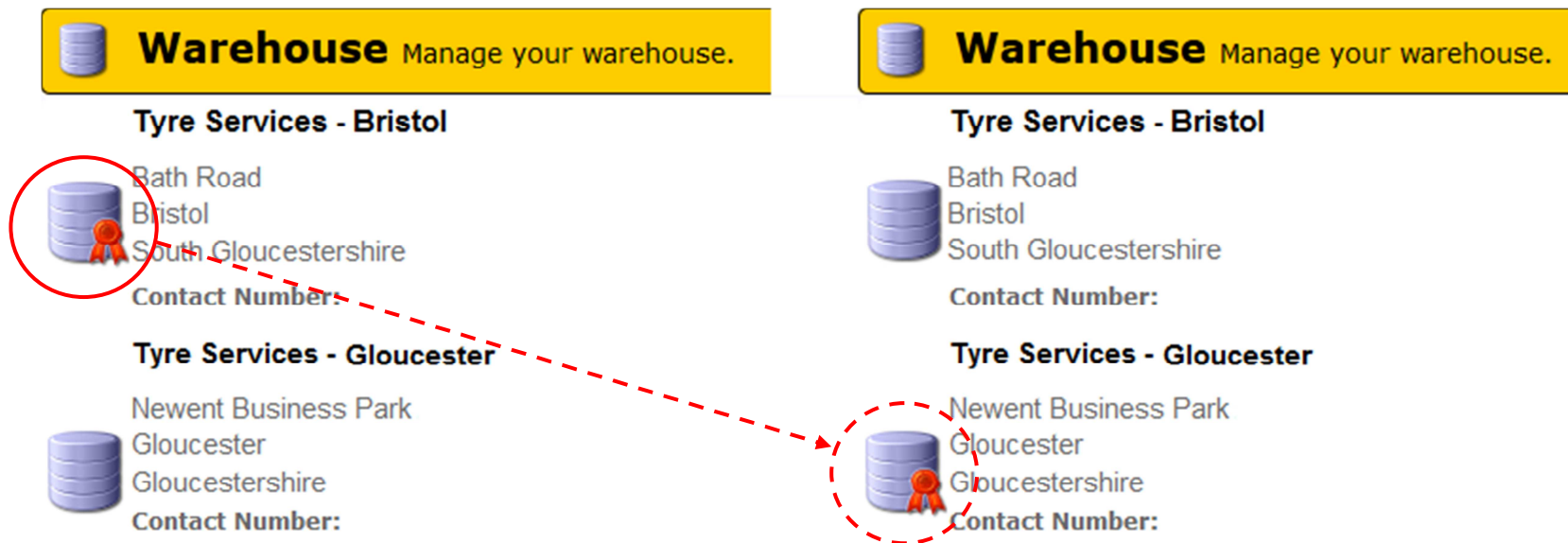


Figure 86

Help and Support

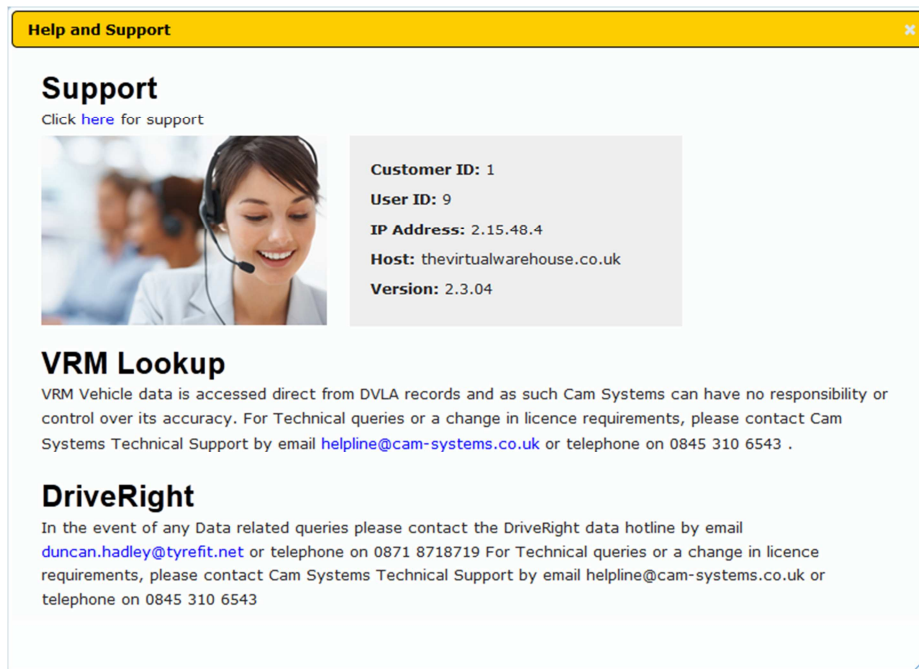
VRM Lookup and DriveRight Help

1. Start by clicking on the **Help** button from the Navigation menu to open the Help page.



Figure 87

2. Use the VRM Lookup or DriveRight contact details shown on the Help and Support page.



Help and Support

Support

Click [here](#) for support

Customer ID: 1
User ID: 9
IP Address: 2.15.48.4
Host: thevirtualwarehouse.co.uk
Version: 2.3.04

VRM Lookup

VRM Vehicle data is accessed direct from DVLA records and as such Cam Systems can have no responsibility or control over its accuracy. For Technical queries or a change in licence requirements, please contact Cam Systems Technical Support by email helpline@cam-systems.co.uk or telephone on 0845 310 6543 .

DriveRight

In the event of any Data related queries please contact the DriveRight data hotline by email duncan.hadley@tyrefit.net or telephone on 0871 8718719 For Technical queries or a change in licence requirements, please contact Cam Systems Technical Support by email helpline@cam-systems.co.uk or telephone on 0845 310 6543

Figure 88

General Support Contact Details

CAM Systems Limited

Draycott Business Park • Cam • Dursley • Gloucestershire • GL11 5DQ
Tel: 08453 106543 • Fax: 01453 890770
Email: helpline@cam-systems.co.uk • Website: www.cam-systems.co.uk

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Author: Simon Gilchrist